

Government Affairs
Department
403 South St.
Eatontown, NJ 07724
732.281.3704 Ph.
732.380.7981 Fax

May 5, 2011

Hon. Gerald J. Tarantolo
And Members of the Governing Body
Borough of Eatontown
47 Broad St.
Eatontown, NJ 07724-1698

**RE: Comcast of Monmouth County, LLC
Application for Renewal of Municipal Consent**

Dear Mayor Tarantolo and Members of the Governing Body:

Comcast of Monmouth County, LLC is pleased to present the attached Application for Renewal of Municipal Consent for your review.

The Application, which follows the State's prescribed form, constitutes Comcast's formal request to the Governing Body for a renewal of municipal consent to operate a cable communications system in the Borough of Eatontown. It is being submitted under Section 626 (a) of the Cable Communications Policy Act of 1984. A copy of the system map is enclosed with the Borough Clerk's copy. The application fee in the amount of \$100.00 is being sent directly to the Borough by our corporate offices.

The Application contains certain information regarding its Receiving Site/Head End, System Plant and System Design, including a map of the entire Borough of Eatontown that includes the location of Comcast's facilities located therein (collectively referred to as "System Specifications"). The System Specifications contain sensitive proprietary commercial information ("Confidential Information") that is confidential and non-public information and therefore does not constitute a "government record" under N.J.S.A. 47:1A-1.1.

The System Specifications would provide vandals, criminals, terrorists, competitors and/or potential competitors with certain sensitive technical information that would provide insight into Comcast's network design thereby allowing such wrongdoers, competitors and/or potential competitors to gain knowledge of Comcast's system capabilities and as such, would have a deleterious effect with respect to system integrity and/or Comcast's competitive position.

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Due to the sensitive nature of the System Specifications, Comcast respectfully submits that it is appropriate for the Borough of Eatontown to limit access to such information. Therefore, also enclosed is a "Public" copy for interested members of the public to review. The Confidential Information was provided for use by the Borough of Eatontown in exercising its governmental function. There is no legitimate purpose to be served in disclosing this proprietary material to Comcast's competitors or, indeed, to any person other than the appropriate municipal representatives or Board of Public Utilities ("Board") staff.

Therefore, Comcast respectfully requests that the System Specifications provided to the Borough of Eatontown be treated as confidential unless the information or documents are adjudicated by the Board, the Office of Administrative Law, or other administrative agency of competent jurisdiction, or any court of competent jurisdiction, to be non-confidential. Furthermore, to the extent there is a request for such information to be released to any member of the public, Comcast asks that Borough of Eatontown advise Comcast immediately upon receipt of such request.

It is our sincere hope that this document will serve as a valuable resource during the federally-mandated franchise renewal process. As always, should you have any questions regarding this or any other Comcast matter, please do not hesitate to contact me directly at (732) 281-3704.

Sincerely,



Robert Clifton

Director of Government and Regulatory Affairs

c: Paul Biava, Area Vice President
William Kettleon, Regional Vice President, Gov't. and Regulatory Affairs
Celeste Fasone, Director, NJBPU Office of Cable Television
George Jackson, Borough Administrator
Karen R. Siano, Borough Clerk
Gene Anthony, Borough Attorney
Dennis C. Linken, Esq., Stryker, Tams & Dill
File

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CELESTE M. FASONE
Director

OFFICE OF CABLE TELEVISION
Tel: (973) 648-3627
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State of New Jersey
BOARD OF PUBLIC UTILITIES
TWO GATEWAY CENTER
NEWARK, NJ 07102
WWW.BPU.STATE.NJ.US

**APPLICATION FOR A CABLE TELEVISION FRANCHISE
PUBLIC COPY**

Application for the Borough of Eatontown, County of Monmouth

Note: Read all instructions carefully.

Check as appropriate:

- Application for initial Municipal Consent.
 Application for initial Certificate of Approval.
 Application for renewal of Municipal Consent.
 Application for renewal of Certificate of Approval.

I. Organization and Management
(to be completed by all applicants)

1. Name of applicant: **Comcast of Monmouth County, LLC**
2. Address & Telephone: **403 South Street, Eatontown, NJ 07724**
(732) 542-8107
3. System Name: **Comcast of Monmouth County, LLC**
4. Office Address: **403 South Street, Eatontown, NJ 07724**
5. Existing/Proposed Tower Address:
6. Existing/Proposed Head End Address:

Map on file at Borough Clerk's Office

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7. Type of business activity:

- (a) Corporation 6/26/85 State of Delaware
(date of incorporation and state)
(Attach a copy of the incorporation, new applicants only)
- (b) Partnership _____
(date of partnership agreement)
(Attach a copy of the agreement, new applicants only)
- (c) Proprietorship _____
(type)
- (d) Other (describe) _____

Note: For the purposes of this application a principal is any individual, business organization or other entity in ownership control of 3% or more of the voting stock or any equivalent voting interest of a partnership or joint venture of an applicant.

8. (a) Complete for all principals and beneficial holders of 3% or more stock or their ownership interest in applicant. Principals include individuals, corporations, partnerships, joint ventures and unincorporated associations:

- (1) Name: N/A Tel.: _____
- Address: _____
(street) (municipality) (state) (zip code)
- Nature of interest: partner stockholder office other _____ (describe)
- Profession, occupation
or type of business: _____
- Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(2) Name: _____ Tel.: _____
Address: _____
(street) (municipality) (state) (zip code)
Nature of interest: ___partner___stockholder___office___other___(describe)
Profession, occupation
or type of business: _____
Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(3) Name: _____ Tel.: _____
Address: _____
(street) (municipality) (state) (zip code)
Nature of interest: ___partner___stockholder___office___other___(describe)
Profession, occupation
or type of business: _____
Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(4) Name: _____ Tel.: _____
Address: _____
(street) (municipality) (state) (zip code)
Nature of interest: ___partner___stockholder___office___other___(describe)
Profession, occupation
or type of business: _____
Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(5) Name: _____ Tel.: _____
Address: _____
(street) (municipality) (state) (zip code)
Nature of interest: ___partner___stockholder___office___other___(describe)
Profession, occupation
or type of business: _____
Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(6) Name: _____ Tel.: _____
Address: _____
Nature of interest: ___partner___stockholder___office___other___(describe)
Profession, occupation
or type of business: _____
Name and address of employer: _____

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(7) Name: _____ Tel.: _____

Address: _____

Nature of interest: ___partner___stockholder___office___other___(describe)

Profession, occupation
or type of business: _____

Name and address of employer: _____

(b) Complete for all organizations (not individuals) listed in Item 8(a):

Name: _____ Tel.: _____

Address: _____
(street) (municipality) (state) (zip code)

Holders of 10% or more of stock or ownership interest:

Name	Address	Tel. No.	% of Ownership
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The applicant, Comcast of Monmouth County, LLC, is a wholly-owned subsidiary of Comcast Cable Communications, LLC, which is wholly-owned by Comcast Corporation.

(9) System Personnel (if not applicable so indicate):

- (a) System Manager: Amy Smith Tel No.: (215) 638-6513
Present Position: Region Senior Vice President Yrs. Exp. 18
- (b) Chief Engineer: John Bean Tel No.: (908) 851-8914
Present Position: Dir. of Engineering Yrs. Exp. 27
- (c) Accountant: Steven Croney Tel No.: (610) 650-3000
Address: 200 Cresson Blvd., P.O. Box 989
Oaks, PA 19456-0989
- (d) Attorney: Thomas Nathan Tel No.: (215) 665-1700
Address: One Comcast Center., Philadelphia, PA 19103
- (e) Consultant: N/A Tel No.: _____
Address: _____
- (f) Registered Agent: United States Corp. Tel No. (302) 674-1221
Address: _____

Note: Personnel indicated for operations positions shall be those persons who, in fact, will have responsibility, authority and control of the day-to-day system construction and operation. Include those individuals who should be contacted by OCTV representatives during the normal course of business.

- (g) Other: Robert D. Clifton, Director of Government & Regulatory Affairs 732-281-3704

(10) Names and addresses, home and business, of all officers of applicant and office held by each:

See Appendix

(11) Names and addresses, home and business, of all members of the board of directors of applicant and position held by each:

See Appendix

- (12) Address and telephone number of each office in New Jersey from which business is or will be conducted, indicating the principal office and the office at which records will be kept pursuant to N.J.S.A 48:5A-45:

Comcast of Monmouth County LLC
403 South St.
Eatontown, NJ 07724
(732) 542-8107

- (13) Address and telephone number of the designated local office or agent available to receive, investigate and resolve any problems that the subscriber may encounter regarding equipment malfunctions, quality of service and other similar matters, pursuant to N.J.S.A 48:5A-25:

Comcast of Monmouth County
403 South St.
Eatontown, NJ 07724
1 (800) COMCAST

NJBPU Office of Cable Television
Two Gateway Center
Newark, NJ 07102
(800) 624-0331

Legal and Character Qualifications
(All applicants)

1. Has the applicant (including parent corporation or any principal) ever been convicted by any court or administrative agency of any felony, libel, slander, obscenity, invasion of privacy, lotteries or unfair methods of competition? ___Yes ___X___No.

If "Yes," attach a statement containing the background of the charge and the final resolution.

2. Has the applicant (including parent corporation or any principal) ever had any public licenses revoked or suspended by legal or administrative action by any governmental agency? ___Yes ___X___No.

If "Yes," attach a statement containing the specifics.

3. Has the applicant (including parent corporation or any principal) ever been involved in any bankruptcy proceeding? ___Yes ___X___No.

If "Yes," attach a statement containing the specifics.

4. Has the applicant or any party to the application (including parent corporation or any principal) ever been convicted by a U.S. Federal Court concerning any violation relating to unlawful restraints and to any agreements in restraint of trade? ___Yes ___X___No.

If "Yes," attach a statement containing the specifics.

5. Are any of the above actions relating to the applicant (including parent corporation or any principal) currently pending? ___Yes ___X No.

If "Yes," attach a statement containing the specifics.

6. Does the applicant, or any principal, directly or indirectly own, operate, control or have more than three percent interest in any of the following:

	<u>YES</u>	<u>NO</u>
a. A national broadcast television network	_____	___X___
b. Any broadcast television station (including VHF)	_____	___X___
c. Any newspaper published or distributed in the State of New Jersey	_____	___X___
d. A national broadcast radio network	_____	___X___
e. Any broadcast radio station (including FM)	_____	___X___
f. Any other media enterprise	___X___	_____

For each affirmative response, attach a statement containing specifics including percentage of ownership.

See Appendix

7. Are there any outstanding unsatisfied judgments or decrees against the applicant or party to the application (including parent corporation or any principal)? ___Yes ___X No.

If "Yes," attach a statement containing the specifics.

III. Cable Experience
(new applicants only)

(Not Applicable)

1. List all cable television systems ever owned by applicant or any principal (or parent corporation or another subsidiary of parent) in which any of the former owned 3% or more of the equity interest.

Note: List the following information for each system.

- (a) Name of system, principal municipalities, address and telephone number of principal office, date of franchise(s), percentage of franchise area constructed, approximate number of subscribers and percentage of penetration as of the date of this application, and date of disposition, if applicable.

- (b) Has the applicant or any principal (or the parent corporation or any other subsidiary of the parent) ever had any equity interest in any cable television system, in the State of New Jersey, as defined by N.J.S.A. 48:5A-1 et seq.

Yes _____ No _____

If yes, explain:

IV. System Design

1. Each applicant shall describe in narrative form the existing or contemplated system design concept indicating initial construction proposed and the development and extension of the system within the franchise boundaries over the period of the proposed municipal consent. Information should also be provided concerning:
 - (a) Extent to which two-way capability will be available initially and what provisions will be made for future development.
 - (b) Total signals to be carried and any auxiliary equipment to be provided to subscribers.
 - (c) A description of the methods to be employed for securing premium services and the extent that subscribers will be required to use equipment supplied by the applicant to receive those services.
 - (d) In the case of a renewal, the extent to which the applicant will rebuild or upgrade the system, or extend plant into previously unserved areas. Provide estimated dates of commencement and completion. Indicate what will be replaced.

System Design Narrative

The current cable television distribution system is 750 MHz in a hybrid fiber-coaxial, fiber-to-digital-node design. The entire system is inherently two-way capable. The return path has been activated and is being used to provide high-speed Internet access, and for digital video, Video On Demand, High Definition television (HDTV) services and Comcast Digital Voice. The trunk carries 82.6 MHz analog video channels in the forward direction to customers. The number of channels and bandwidth required will be a function of the services carried.

All optional premium services are secured using digital encryption. To receive digital services, customers must use a digital converter. HDTV customers will need an HDTV converter for all HD services other than off-air broadcasts. To receive off-air HD broadcasts without a converter requires a television set with an integral HD tuner.

Comcast has completed an upgrade of the distribution system. The upgrade entailed the deployment of advanced fiber optic technology in a hybrid fiber/coaxial cable architecture with fiber to digital nodes. The system has a capacity of 750 MHz of bandwidth. Comcast has reserved the additional 200 MHz created as a result of the upgrade for high-speed Internet access, digital cable, digital voice and other future use. Customers experience enhanced picture quality and greater system reliability as the result of this upgrade.

2. Provide the following information concerning Standard or FM broadcast radio stations carried by applicant (If all-band FM, write "all-band").

N/A

3. Provide information as to the number, cable channel designation, type of access channels and their manner of operation, including proposed date for commencement of services and channel sharing.

Comcast of Monmouth County, LLC operates a system-wide community access channel on Channel 97. Brookdale Community College airs on Channel 21, an educational access channel.

4. Each applicant shall title by category and list the following information concerning program origination;

<u>Type</u>	<u>Proposed Inception</u>	<u>Cable Channel Designation</u>
Brookdale Community College	In Service	Channel 21
Public Access	In Service	Channel 97
Leased Access	In Service	Channel 190

5. Provide information, in narrative form, regarding production equipment and facilities to be made available by the applicant for its own use and for the use of others in the community. Describe by type (do not use brand names) and number, indicating when equipment will be available.

Note: Some production equipment may be made available for use by access channel users. See Guide to Franchise Renewal for further information.

N/A

6. Each applicant shall describe, in narrative form, any other services available to subscribers. Such description shall include, but not be limited to, the applicant's capability to contract with the community for such services as emergency override, interconnection of schools or local government offices, and availability of equipment and technical advice to the community.

Comcast is fully capable of contracting with the community for school and government office interconnection. Emergency override is accomplished via compliance with State and Federal Emergency Alert System (EAS) guidelines. The Company provides courtesy cable television service to certain school and municipal facilities.

Note: Provision of free services and equipment are limited by the F.C.C. and the Office. See Guide to Franchise Renewal for background information.

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

V. Receiving Site/Head End

If a renewal, indicate _____ existing; _____ proposed.

1. Tower: There is no tower – antenna cluster

- (a) Is F.A.A. approval required? Yes () No ()
- (b) Fill in the following or attach as an appendix a copy of F.A.A. application:
 - (1) Tower height above sea level _____
 - (2) Tower height above ground _____
 - (3) Type structure to be used _____
 - (4) Lighting to be provided _____
 - (5) Latitude _____ Longitude _____

2. Signal survey. (optional for renewal applicants)

- (a) Note: The Office will not accept a computer survey by itself. An actual site survey including signal levels and viewing of television pictures, with remarks on what was observed is required.
- (b) Date: _____
- (c) Test antenna(s) _____
(manufacturer) (type)
- (d) Test Equipment: _____
- (e) Fill in the following:

<u>Off-Air Channel</u>	<u>Call Letters</u>	<u>City</u>	<u>Signal reading in Micro-Volts</u>	<u>Remarks</u>
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Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

- (e) Pilot carrier frequency(ies) _____
- (f) Block tilt Yes () No () If Yes _____ (db's)
- (g) Pass band filters used Yes () No ()
 - (1) Designate type _____
 - (2) Channels used on _____

5. Hub Sites.

If a hub site is used to deliver signal, indicate the location of the site and the method by which signal is delivered to it.

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

VI. System Plant

For a renewal indicate: _____ existing, _____ proposed.

1. Fill in the following:
(If construction is complete, provide completed mileage figures.)

	<u>Aerial</u>	<u>Underground</u>
(a) Trunk	_____ miles	_____ miles
(b) Distribution	_____ miles	_____ miles
(c) Mileage determined by the following method:		

2. Rate of annual construction (in terms of total primary service area).
(New systems, rebuilds and extensions)

		<u>miles of plant</u>			<u>% of Primary</u>
		<u>supertrunk</u>	<u>trunk</u>	<u>distribution</u>	<u>Service Area</u>
1 st year:	aerial underground				
2 nd year:	aerial underground				
3 rd year:	aerial underground				
4 th year:	aerial underground				
5 th year:	aerial underground				

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

3. Attach as an appendix a technical description of proposed system including: equipment to be used; use of standby power supplies; utility bonding methods; and the overall capabilities of the system.

4. Attach as an appendix a map of the entire municipality with borders designating the following:

(the scale shall be approximately 1000 feet/½ inch or larger)
 - (a) Head end.
 - (b) Hubs if any.
 - (c) Super trunk and amplifier locations.
 - (d) Trunk route and amplifier locations.
 - (e) All streets which are to receive service; designating aerial and underground separately.
 - (f) Phases of construction.
 - (g) All streets which will be served under a "Line Extension Policy."

Note: The map(s) must show inter-municipal connections.

5. Cable.

	<u>Diameter</u>	<u>Type</u>
(a) Super trunk	_____	_____
(b) Trunk (HF/C)	_____	_____
(c) Distribution	_____	_____
(d) House drops	_____	_____
(e) If cable is not jacketed, what tests were made to determine that there were no corrosive properties in the atmosphere?		

6. Equipment.

	<u>Manufacturer</u>	<u>Model</u>
(a) Super trunk	_____	_____
(b) Trunk (distribution)	_____	_____

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

(c) Bridger (line extender) _____

7. Grounding.

Will your system be grounded and bonded in accordance with the applicable provisions of the National Electric Safety Code (NESC) and National Electric Code (NEC)?

() Yes () No

8. Is fiber optic technology in use or proposed? ()Yes ()No. If yes, please explain.

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14-1-12 et seq.

VII. System Design Standards

1. For _____ channels downstream and _____ channels upstream.
2. System spacing.
 - (a) Super trunk _____
 - (b) Trunk _____
 - (c) Distribution _____
3. Maximum cascade from head end _____
 - (a) Line extenders in cascade _____
 - (b) Ratio A.G.C. to M.G.C. _____ Slope _____
4. System signal level at subscriber's terminal. (maximum cascade)
 - (a) At highest frequency video carrier _____
 - (b) At channel 2 video carrier _____
 - (c) Channel 2 video carrier will be within _____ db. of highest video carrier frequency.
5. Within the passband, the theoretical system design performance will be equal to or better than:

	<u>Super Trunk</u> (Total fiber)	<u>Trunk Distribution</u> (Coax only)	<u>Total System</u> (Combined EOL)
(a) Video carrier to noise ratio	_____	_____	_____
(b) Carrier to cross modulation ratio	_____		
(c) Carrier to hum ratio	_____		
(d) Carrier to second order beat ratio	_____		
(e) Carrier to third order beat ratio	_____		

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

- (f) gain to frequency response across any 6 MHZ TV channel _____
- (g) Signal levels will not vary more than indicated as measured at any automatic gain or slope control location with maximum trunk amplifiers in cascade for 40 degree change in temperature from last balanced temperature _____.
- (h) From Channel 2 to maximum usable channel as measured across 75 ohms all cable will exhibit a minimum structural loss of _____.
- (i) R.F. Leakage
 - (1) Will your system meet or exceed the F.C.C regulations limiting R.F. energy leakage permitted by CAT systems as set forth by F.C.C. Rules and Regulations, 47 CFR 76.1 et seq.? () Yes () No
- (j) (1) Are converters to be used? () Yes () No
 - (2) If yes, _____
Type _____ Mfg. _____
- (k) Premium service security method: _____
- (l) (1) Amplifier power source _____
 - (2) Is standby power to be used? Yes () No ()
 - (3) If yes, where? _____

6. Equipment specification sheets

- (a) Provide, as appendices to this section, copies of all specification sheets.

Note: List the following information for each specification sheet:

- (1) Manufacturer.
 - (2) Model number.
 - (3) Name of equipment.
-

- (b) Provide, as appendices to this section, system construction specifications.

VIII. System Channel Allocation

See Appendix

IX. Line Extension Policy

If applicable, attach as an appendix a copy of the proposed line extension policy. Be sure to provide a homes per mile figure for use with the line extension policy.

Note: The Cable Television Act requires the applicant agree to cable the entirety of the franchise area. The applicant is not required, however, do so under all circumstances or at its own cost. Current rules (N.J.A.C. 14:3-8, 14:18-3.2, 6.2 and 11.2) provide that cable television companies must not pay for extension of service in areas not designated for growth as specified in the New Jersey State Plan. A determination of whether a municipality is, in whole or in part, within an area designated for growth (smart growth area) can be made by visiting the following website: <http://sgl.state.nj.us/hmfa>.

In smart growth areas, cable television companies are obligated to provide service in accordance with its tariff and its proposal for service to primary service and line extension areas as contained in the Application for Cable Television Franchise. The primary service area is the section of the community the cable television company will provide service to residents at standard and non-standard installation rates and charges. Sections outside the primary service area may be governed by a line extension policy delineating the terms and conditions by which service will be provided. Primary service areas and any area the cable television company will provide service pursuant to a line extension policy must be designated on the map filed in accordance with § VI. System Plant.

Comcast will comply with all lawful rules and regulations governing the operation of its cable television system and cable communications system within the Borough of Eatontown. If any above referenced regulation is deemed unlawful by a court of competent jurisdiction or superseded by a duly enacted State or federal statute or regulation, Comcast will not be bound by such regulation, nor will the company be bound by any provision of the Municipal Consent Ordinance or Renewal Certificate of Approval with regard to same. Comcast reserves the right to seek administrative or judicial review of the validity of any statute, regulation or ordinance.

Comcast adopts the Office of Cable Television's Line Extension Policy with a density threshold of 35 homes-per-mile.

**OFFICE OF CABLE TELEVISION
LINE EXTENSION POLICY**

A cable operator is required to absorb the cost of extensions to the system in the same proportion that the extension is to the remainder of the system.

Actual subscribers served by the extension are required to absorb the remainder of the cost.

If new subscribers are added to the extension the cost is adjusted and those who previously paid receive an appropriate rebate.

1. $\frac{\text{\# of homes in extension}}{\text{mileage of extension}} =$ homes per mile (HPM) of extension
2. $\frac{\text{HPM of extension}}{\text{Minimum HPM that company actually constructs in the system}^*} =$ ratio of the density of the extension to the minimum density which the company constructs in the system ("A")
3. $\text{Total cost of building the extension times "A"} =$ company's share of extension cost
4. $\text{Total cost of building extension less company's share of extension cost} =$ total amount to be recovered from subscribers
5. $\frac{\text{Total amount to be recovered from subs}}{\text{Total subscribers in extension}} =$ each subscriber's share

In any case, the company shall extend its plant along public rights of way to:

1. All residences and businesses within 150 aerial feet of the operator's existing plant at no cost beyond the normal installation rate.
2. All residences and businesses within 100 underground feet of the operator's plant at no cost beyond the normal installation rate.

* The minimum HPM that the company actually constructs in the system or municipality is the minimum number of homes that the company has historically constructed at its own cost. This is a function of the operator's break-even point and its rate of return. Unbuilt systems will use the primary service area rather than construction.

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The operator's installation policies shall apply to construction beyond the public right of way.

Detailed accounting and/or financial information to support the minimum HPM shall be supplied to the Office for its approval in such form as required. The minimum HPM shall be updated as appropriate.

When a request for service is received, and unless good cause is shown, cable companies shall:

1. Provide a written estimate within 30 days of such a request.
2. Begin construction within 60 days of receipt of any deposit monies from potential subscribers.
3. Complete construction within six months of receipt of any deposit monies from potential subscribers.
4. Inform each home passed along the extension of the potential costs for subscribers.

Subscribers who pay for an extension shall be entitled to rebates in the following manner:

1. If the company acquires new subscribers subsequent to the initial calculation of step 5 above, the formula will be adjusted and those who have previously paid for the extension will be entitled to an appropriate rebate. In no event shall the amount of the rebate exceed the subscriber's contribution.
2. The company shall keep accurate records of the cost of the extension, the amounts paid by subscribers and any appropriate adjustments.
3. The company shall notify subscribers in the extension of their rights and responsibilities concerning the extension.
4. Once an individual dwelling has paid its share of the extension cost future reconnections or installations shall be made at the company's standard rates.
5. After a period of five years from the installation of the first dwelling unit in the extension no further adjustments shall be made. Installations after five years shall be at the company's standard rate.
6. Once a subscriber is installed, that person shall not normally be entitled to a refund of any monies paid for the installations, except in accordance with the rebate procedure outlined in this policy.

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X. Rates

SEE APPENDIX

(all applicants; renewal applicants should indicate if
information contained herein differs from current rates)

1. Provide the following information with reference to rates for service:
 - (a) A statement that the applicant will comply with the requirements of N.J.A.C. 14:3-8, more specifically with the provisions of N.J.A.C. 14:3-8.1, 8.2 through -8.5, 8.6(b), -8.8 and 8.13, regarding extension of service.
 - (b) Residential
 - (1) Installation
 - (a) Definition of Standard Installation and nonstandard installation:
 - (b) Rate for Standard Installation: plus tax:
 - (c) Rate for Non-Standard Installation:
 - (2) Monthly service – include basic, premium and packages or tiers.
 - (3) Rental charges for any required ancillary equipment
 - (4) Other
 - (c) Hotel, motel, rooming house
 - (1) Installation
 - (2) Monthly Service Charges
 - (3) Rental charges for any required ancillary equipment
 - (4) Other

(5) If rates are set by contract, list general terms and conditions which would be applicable to potential customers.

(d) Commercial Enterprise

(1) Installation

(2) Monthly service charges

(3) Rental charges for any ancillary equipment

(4) Other - include restrictions on premium services

(e) Apartment, condominium, cooperative, multiple unit dwelling

(1) Installation

(2) Monthly service charges

(3) Rental charges for any required ancillary equipment

(4) Other

(2) List and describe all advertising rates.

(3) List and describe all leased channel rates.

- (4) List and describe all equipment and personnel charges.
- (5) Do any of the above rates and/or terms and conditions of service differ from the existing ones? Yes () No ()

If yes, please explain.

XI. Financing

Upgrade has been completed

(New applicants; renewal applicants must complete only if rebuild and/or upgrade is planned or if areas of the original territory are not yet built).

1. Estimate the capital requirements for construction of the proposed system including but not limited to estimates as to the transmission system and distribution and drop cable, office equipment, studio equipment, vehicles, telephone and power pole make ready, converter costs, administrative and technical personnel, wages and bonuses.

			<u>Years</u>		
Pre-operating Period	1	2	3	4	5

2. Describe the sources of funds to be provided.

			<u>Years</u>		
Pre-operating Period	1	2	3	4	5

3. Estimate the annual revenues anticipated from system operation and operating expenses and working capital needed in excess of that required for construction.

			<u>Years</u>		
Pre-operating Period	1	2	3	4	5

4. The following financial data and supporting schedules will be required for both the individual municipality and for the applicant's overall financial status (including commitments in other municipalities designating each municipality separately for each respective municipality covered in projections);
 - a. Statements of personal net worth of the stockholders owning or controlling 3% or more of the voting stock or any equivalent voting interest of the applicant corporation or individuals if other than a corporation.
 - b. Current financial statement of applicant (balance sheet, profit and loss statements, statement of cash flows).
 - c. Pro forma estimate of balance sheet, projecting the pre-operating period and the first five (5) years.
 - d. Pro forma estimate of profit and loss statement, projecting the pre-operating period and the first five (5) years, in detail;
 1. Indicate categories of projected revenues (see "3" above).
 2. Indicate categories of projected expenses (see "3" above).
 - e. Submit schedules indicating pertinent subscriber data for periods similar to "c" and "d" above;
 1. Homes passed.
 2. Where applicable, anticipated subscribers at the beginning and ending of each respective year and corresponding penetration estimates for:
 - (i) Cable television reception service.
 - (ii) Cable communications system (i.e. pay cable)
 - (iii) Seasonal subscribers
 - (iv) Other; second outlet, reconnections, etc., (designate).

- f. Revenue by category (see "4d").
- g. Pro forma estimate of source and application of funds, projecting for the pre-operating period and the first five (5) years (see "2" above).
- h. Schedule showing assumptions used (i.e. costs per mile, converter costs, make-ready cost, expense ratio, projected penetration, revenue charge, etc.).
- i. Pro forma estimate of capital expenditures, projecting for the pre-operating period and the first five (5) years. Indicate depreciation life expectancy of each category of plant, equipment and the method of depreciation used. (Please note that this total is to correspond with balance sheet figure).

All information which does not fit in the space provided should be attached as appendices.

XII. Financial Terms and Conditions

- 1. Provide, as appendices, written evidence of commitments from person who will provide funds including parent and subsidiary companies, together with detailed terms and conditions of those commitments, any obligation which may affect the operation of the system, and submit current financial statements as to present status of cable operator together with current financial statements of parent, subsidiary companies and/or other financial interests, if applicable. Provide audited financial or an explanation of why they are unavailable.

Unaudited financial statements for Comcast of Monmouth County, LLC for the year ending December 31, 2010 were filed with the OCTV on or about March 31, 2011. Audited financial statements for Comcast Corporation were also filed for the same period. Separate audited financial statements for each system are not performed.

- 2. Provide, as appendices, copies of all agreements, contracts and leases pertaining to the construction and operation of the proposed system.

N/A

Note For each document attached in accordance with XII above, as part of the Appendix entitled Financing, include the following:

For item 1:

- 1. Source of financing.
 - 2. Terms of financing (payment, interest rates, etc.).
 - 3. Amount of financing.
 - 4. How funds are to be utilized.
 - 5. Type of funds (equity, intercompany debt, third party financing, cash flow, etc.).
-

For item 2:

1. Parties to agreement.
2. Term of agreement.
3. Date of agreement.

-
3. Furnish all other pertinent financial data affecting either present or future operations, and/or plant construction as well as other services to be rendered or contemplated which could affect the proposed system.

XIII. Bonding and Insurance

1. Provide complete information, as to the type and amounts of insurance, applicant will have as of franchise date.

In accordance with the provisions of N.J.S.A. 48:5A-23(f), Comcast of Monmouth County, LLC will provide insurance coverage in the following types and minimum amounts:

- 1) **\$150,000.00 for bodily injury or death to any person (up to \$500,000 for bodily injury or death resulting from any one accident);**
- 2) **\$100,000.00 for property damage resulting from any one accident; and**
- 3) **\$50,000.00 for all other types of liability.**

2. Indicate the amount of performance bond applicant will have as of franchise date.

Pursuant to N.J.S.A. 45:5A-28, Comcast of Monmouth County, LLC maintains and will continue to maintain a performance bond in the amount of \$25,000.

Note: Insurance and bonding requirements are established by law. See Guide to Franchise Renewal and N.J.S.A. 48:5A-28 for further information.

XIV. Liability

The applicant holds the municipality harmless from any liability arising out of the company's operation and construction of its cable television systems.

XV. Special Requirements for Proposed Overbuilds

N/A

All applicants proposing to overbuild an existing cable television system are requested to supply information on the following:

1. Construction of the System. Describe any anticipated additional construction problems associated with an overbuild; include costs, make-ready, service to underground areas and MDU's and steps to be taken to avoid unreasonable disruption of service. Provide specific data indicating how make-ready estimates were determined.

2. Financing. Describe any anticipated additional costs and the basis for revenue projections, including anticipated penetration, associated with an overbuild.

3. A description of any other operating or attempted cable television overbuilds or dual builds by the applicant.

XVI. Verification

State of New Jersey)
)
County of Union)) ss:
)
)

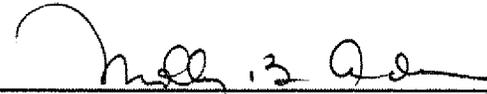
Robert D. Clifton (hereinafter referred to as affiant) being duly sworn upon his(her) oath according to law, deposes and says that (s)he is Director of Government and Regulatory Affairs for Comcast of Monmouth County, LLC; that (s)he is authorized on the part of the applicant to verify and file with the NJBPU Office of Cable Television this application and appendices attached hereto; that (s)he has carefully examined all of the statements contained in such application and the appendices attached hereto and made a part hereof; that (s)he has knowledge of the matters set forth herein and that all such statements made and matters set forth herein are true and correct to the best of his knowledge, information and beliefs. Affiant further says that the applicant makes this application intending in good faith to present evidence which the applicant believes will support the application as to which authority to operate is sought herein.



Signature of Affiant

Robert D. Clifton
Director of Government and Regulatory Affairs
Comcast of Monmouth County, LLC
403 South St., Eatontown, NJ 07724
Tel: 732-281-3704

Subscribed and sworn to, before me this 3rd day of May, 2011



(Signature, and seal, if any, of Officer authorized to administer oaths.)



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Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

Index to Appendices

Note: List all material contained in attached appendices.

<u>Page</u>	<u>Section</u>	<u>Item</u>	<u>Subject</u>
A.	<u>Officers and Directors</u>		
B.	<u>Ownership Percentages</u>		
C.	<u>Community Access</u>		
D.	<u>Equipment and Construction</u>	(dedacted)	
E.	<u>System Channel Allocation</u>		
F.	<u>Rates</u>		
G.	<u>Bonding & Insurance</u>		
H.	<u>Annual Notice</u>		

A. Officers & Directors

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<u>NAME</u>	<u>OFFICER OR DIRECTOR</u>	<u>OFFICE ADDRESS</u>
Ralph J. Roberts	Chairman Emeritus	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Julian A. Brodsky	Non-Executive Vice Chairman, Comcast Corporation	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Brian L. Roberts	Chairman & CEO	Comcast Corporation One Comcast Center Philadelphia, PA 19103
S. Decker Anstrom	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Kenneth J. Bacon	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Sheldon M. Bonovitz	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Edward D. Breen	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Joseph J. Collins	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
J. Michael Cook	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Gerald L. Hassell	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Jeffrey A. Honickman	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Dr. Judith Rodin	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Michael I. Sovern	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Stephen B. Burke	Chief Operating Officer	Comcast Corporation One Comcast Center Philadelphia, PA 19103
David L. Cohen	Executive Vice President	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Michael J. Angelakis	Chief Financial Officer	Comcast Corporation One Comcast Center Philadelphia, PA 19103

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<u>NAME</u>	<u>OFFICER OR DIRECTOR</u>	<u>OFFICE ADDRESS</u>
Arthur R. Block, Esq.	Senior Vice President, General Counsel and Secretary	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Lawrence J. Salva	Senior Vice President & Chief Accounting Officer	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Neil Smith	President	Comcast Cable Communications One Comcast Center Philadelphia, PA 19103
Kevin M. Casey	President	Comcast Cable Northeast Division 676 Island Pond Rd. Manchester, NH 03109
Amy Smith	Regional Senior Vice President	Comcast Freedom Region 3220 Tillman Dr. Bensalem, PA 19020

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B. Ownership Percentages

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**COMCAST CORPORATION
PROGRAMMING - OWNERSHIP PERCENTAGES
AS OF 12/31/10**

<u>Investment</u>	<u>Held by</u>	<u>Ownership percentage</u>
<u>Consolidated programming interests</u>		
The Comcast Network	Comcast Corporation	100.0%
Cable Sports Southeast	Comcast Programming Ventures, LLC	80.9%
Comcast Sports Southwest	Comcast Sports Southwest, LLC	100.0%
Comcast SportsNet Bay Area	Comcast SportsNet Bay Area Holdings, Inc.	67.0%
Comcast SportsNet California	Comcast SportsNet West, Inc.	100.0%
Comcast SportsNet Chicago	Comcast SportsNet Chicago Holdings, Inc.	30.0%
Comcast SportsNet Mid-Atlantic	Comcast SportsNet Mid-Atlantic GP, LLC and Comcast SportsNet Mid-Atlantic LP, LLC	100.0%
Comcast SportsNet New England	Comcast MO of Delaware, LLC, Regional NE Holdings I LLC and Regional NE Holdings II, L.L.C.	100.0%
Comcast SportsNet Northwest	Comcast SportsNet Northwest, LLC	100.0%
Comcast SportsNet Philadelphia	Comcast SportsNet Philadelphia, Inc., Comcast PSM Holdings, LLC and COM Sports Ventures, Inc.	100.0%
MoutainWest Sports Network	MW Sports Holdings, LLC	50.0%
New England Cable News	Comcast MO Cable News, Inc. and Comcast NECN Holdings, LLC	100.0%
ExerciseTV	Comcast Programming Development, Inc.	65.0%
International Media Distribution	Comcast ICCP, Inc.	100.0%
E! Entertainment Television	See (a) below	100.0% (a)
G4	Cable Programming Ventures, LLC	100.0%
style	See (a) below	100.0% (a)
Versus	Comcast Programming Ventures II, Inc. and Comcast Programming Ventures III, LLC	100.0%
The Golf Channel	Comcast Programming Holdings, LLC	100.0%
<u>Non-consolidated programming interests</u>		
Current Media	Comcast CTV Holdings, LLC	9.0%
FEARNet	Comcast Horror Entertainment Holdings, LLC	31.0%
In Demand	Comcast In Demand Holdings, Inc.	53.7%
MLB Network	Comcast Baseball Investment, LLC	8.3%
Music Choice	Comcast DC Radio, Inc. & Comcast MO Digital Radio, Inc.	12.4%
NHL Network	Comcast Hockey Investment, LLC	15.6%
PBS KIDS Sprout	Comcast Children's Network Holdings, LLC	40.0%
Pittsburgh Cable News Channel	Comcast ABB Management, LLC	30.0%
Retirement Living TV	Comcast Cable Communications, LLC	3.4%
SportsNet NY	Comcast Sports NY Holdings, Inc.	8.2%
TV One	Comcast Programming Ventures V, Inc.	33.2% (b)

NOTES

(a) E! Entertainment Television (and style) is owned by 5 different Comcast entities: Comcast Entertainment Network Holdings LLC, ComCon Entertainment Holdings Inc., Comcast Entertainment Holdings LLC, Comcast MO Investments, Inc. and Comcast LMC E! Entertainment, Inc.

(b) Represents ownership on a fully diluted basis.

C. Community Access

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COMCAST OF MONMOUTH COUNTY PUBLIC ACCESS RULES AND REGULATIONS

1. Comcast of Monmouth County, Inc. makes free air time available solely for the purpose of community oriented programming that is non-commercial. Any program that does not meet the definition/criteria of community programming will not air free.
2. Comcast provides one (1) public access channel, which is free of charge to all users who meet these requirements and comply with the rules and regulations of the public access criteria. The designated channel is 97.
3. Comcast will only accept programs from the twenty-three (23) towns that are franchised by Comcast of Monmouth County, Inc.. A person must be designated as the contact and they must be responsible for knowing and adhering to Comcast's access rules and regulations.
4. In order to insure that programming needs of our community are met a written program proposal must be submitted which includes a justification of why it should be cablecast. The proposal must also clearly state the objective of the program, value to the community, and who will be the target audience.
5. Public access is designed for community use and not for the benefit of individuals.
6. **All of the following must be met:**
 - a) All Programs must be submitted on VHS, (S-VHS) or DVD format.
 - b) All programs will be screened in order to ensure that these regulations are followed for technical quality standards.
 - c) Acceptable standards include proper audio and video levels.
 - d) All shows must include one minute of black at the beginning and at the end of each show.

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- e) All tapes must be labeled properly on the tape itself and on the tape box with accurate times and dates of cablecast.
- f) All scheduling of shows will be at the discretion of Comcast of Monmouth County, Inc.

7. The following are prohibited:

- a) Advertising on behalf of candidates for public offices.
 - b) Presentation of obscene or indecent material.
 - c) Presentation of any lottery information.
 - d) Solicitation on behalf of any organization or individual (business, civic, religious, or other).
8. Application for channel time must be made a minimum of two weeks in advance.
9. Cable casting time on the Public Access Channel will be made available to any responsible individual or group within the franchised area on a non-discriminatory basis. All arrangements must be made through the Public Access Coordinator.
10. Tapes must be dropped off and picked up by the producers within two weeks of the last cablecast date, otherwise they will become the property of Comcast of Monmouth County, Inc.
11. A new episode must be received every ninety (90) days or your time slot will be given to other qualified applicants.
12. All shows must be labeled with a contact name, address, and phone number on both the tape and the cover.
13. Failure to comply with any of the rules and regulations of Comcast will result in a producer losing the right to use Comcast Public Access Channel.

All requests and arrangements must be made with:

Enrique Casanovas
Comcast
800 Rahway ave.
Union, NJ 07083
908-258-8269

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Programming

Community Programming seeks to inform, educate and/or entertain the community on topics that are local in nature. What is Local?

Events and people that take place, live or are of interest in the towns that we serve. It should cover events and issues that have been ignored by other broadcast avenues.

Community Programming is non-profit in nature. It does not promote a particular commercial interest and is not produced as a self-serving or a profit-making venture. Programming' content should be relevant to the community or communities at large. The programming can be produced by the public (schools, service organizations, or private citizens).

Commercial Programming

- a) Any program that promotes a particular commercial interest, point of view, or any program which is produced as a profit making venture.
- b) Any program which is related to a commercial business/venture is considered a commercial program (i.e.: shooting on the premises of a commercial business).
- c) Any program that identifies a business/venture through audio or visual means is considered a commercial program, with the exception of a sponsorship.
- d) Any program funded by either a corporation or privately, containing more than a 20 second billboard, 10 seconds at the beginning and 10 seconds at the end, within a 28 minute program slot, is considered commercial programming..

Sponsorship Guidelines

A community access program that is funded/sponsored either by a corporation or private group may contain a 20 second billboard, 10 seconds at the beginning and 10 seconds at the end, within each 28 minute programming slot (i.e.: This program was made possible in part by a grant from John Doe store).

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Any violation of the Public Access rules and regulations will result in the immediate and permanent removal of your program from the cable system.

Comcast shall determine all violations of these regulations.

⋮
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⋮
Ⓢ

Producer's Signature/Date/Program Title

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D. Equipment and Construction (*dedacted*)

E. System Channel Allocation

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PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
 SYSTEM NAME:
Comcast of Monmouth County, LLC

(Attach additional sheets if necessary)
 EFFECTIVE DATE: April 28, 2011

(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
699.000 MHZ	1	On DMd Access	New York, NY	TVRO	3	N/A	T	On Demand
55.2500 MHZ	2	WCBS 2	New York, NY	Fiber	1	A	BB	CBS Network
61.2500 MHZ	3	QVC	W.Chester.PA	TVRO	2	N/A	NBB	Home Shopping
67.2500 MHZ	4	WNBC 4	New York, NY	Fiber	1	A	BB	NBC Network
77.2500 MHZ	5	WYNW 5	New York, NY	Fiber	1	A	BB	FOX Network
83.2500 MHZ	6	WPXN 31	New York, NY	Off-Air	1	A	MC	Sports/Business
175.2500 MHZ	7	WABC 7	New York, NY	Fiber	1	A	BB	ABC Network
181.2500 MHZ	8	Comcast Network	Union, NJ	Local	3	N/A	Local Origination (LO)	Local Program
187.2500 MHZ	9	WWOR 9	Secaucus, NJ	Fiber	1	A	BB	UPN
193.2500 MHZ	10	C-SPAN	Wshngtn,DC	TVRO	2	N/A	NBB (all except Freehold)	Home Shopping
199.2500 MHZ	11	WPIX 11	New York, NY	Fiber	1	A	BB	Warner Bros.
205.2500 MHZ	12	EWTN	Birmingham,AL	TVRO	2	N/A	NBB	Roman Catholic
211.2600 MHZ	13	WNET 13	New York, NY	Fiber	1	Public	BB	PBS
121.2500 MHZ	14	WNYE	New York, NY	Off-Air	1	A	MC	Public Television
127.2500 MHZ	15	WGN	Chicago	TVRO	2	N/A	NBB	WGN Prog.
133.2500 MHZ	16	WFUT	New York, NY	Off-Air	1	A	MC	Spanish
139.2500 MHZ	17	SuperSta. TBS	Atlanta, GA	TVRO	2	N/A	NBB	Variety/Sports
145.2500 MHZ	18	WNJU	New Jersey	Off-Air	1	A	MC	PBS
151.2500 MHZ	19	WMBC 63	Hopatcong,NJ	Off-Air	1	B	MC	Variety
157.2500 MHZ	20	Munic. Access	Eatontown, NJ	Local	2	N/A	A	Comm. Access
163.2500 MHZ	21	Brookdale CC	Lincroft, NJ	Local	2	N/A	A	Education
169.2500 MHZ	22	WXTV 41	Paterson, NJ	Off-Air	1	A	MC	Spanish lang.
217.2500 MHZ	23	WNJN	Linden, NJ	Off-Air	1	Public	MC	PBS
223.2500 MHZ	24	TNT	Atlanta, GA	TVRO	2	N/A	T	Movies/Sports
229.2625 MHZ	25	Discovery	Bethesda, MD	TVRO	2	N/A	T	Educational
235.2625 MHZ	26	TurnerClassicMov	Atlanta, GA	TVRO	3	N/A	NBB	Movies
241.2625 MHZ	27	Cartoon Netwk	Atlanta, GA	TVRO	2	N/A	T	Cartoons
247.2625 MHZ	28	Syfy	New York, NY	TVRO	2	N/A	T	Science Fiction
253.2625 MHZ	29	Fox News	New York, NY	TVRO	2	N/A	T	World News
259.2625 MHZ	30	Headline News	Atlanta, GA	TVRO	2	N/A	NBB	World News
265.2625 MHZ	31	CNN	Atlanta, GA	TVRO	2	N/A	NBB	News
271.2625 MHZ	32	Weather Channel	Atlanta, GA	TVRO	2	N/A	NBB	Weather Prog.
277.2625 MHZ	33	CNBC	Fl. Lee, NJ	TVRO	2	N/A	NBB	Business/Talk
283.2625 MHZ	34	MSNBC	Secaucus, NJ	TVRO	2	N/A	NBB	News

(1)For Shared Carriage, Provide info on all signals

(2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(3) FCC Title 47, Section 76.5 (e)

(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

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PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
 SYSTEM NAME:
 Comcast of Monmouth County, LLC

(Attach additional sheets if necessary)
 EFFECTIVE DATE: April 28, 2011

(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
289.2625 MHz	35	OWN	Bethesda, MD	TVRO	2	N/A	NBB	Entertainment
301.2625 MHz	37	LearningChann.	Bethesda, MD	TVRO	2	N/A	NBB	Educational
307.2625 MHz	38	Home&Garden	New York, NY	TVRO	2	N/A	NBB	Home&Garden
313.2625 MHz	39	Lifetime	New York, NY	TVRO	2	N/A	NBB	Women's Prog.
319.2625 MHz	40	Style	Hartford, CT	TVRO	3	N/A	NBB	Fashion
325.2625 MHz	41	Food Network	New York, NY	TVRO	2	N/A	NBB	Cooking
331.2625 MHz	42	USA	New York, NY	TVRO	2	N/A	NBB	Movies
337.2625 MHz	43	Animal Planet	Bethesda, MD	TVRO	2	N/A	NBB	Animal Program
343.2625 MHz	44	Nickelodeon	New York, NY	TVRO	2	N/A	NBB	Child/Families
349.2625 MHz	45	TV Land	New York, NY	TVRO	2	N/A	NBB	Classic TV
355.2625 MHz	46	ABC Family	Norfolk, VA	TVRO	2	N/A	NBB	Family Prog.
	47	Bravo	Woodbury, NY	TVRO	2	N/A	NBB	Cultural
385.2625 MHz	51	TV Guide Chan	Tulsa, OK	TVRO	2	N/A	NBB	Prevue Guide
391.2625 MHz	52	HSN	Edgewater, NJ	TVRO	2	N/A	NBB	Shopping
397.2625 MHz	53	truTV	New York, NY	TVRO	2	N/A	NBB	Public Affairs
403.2500 MHz	54	Versus	Stamford, CT	TVRO	2	N/A	NBB	Outdoor Life
409.2500 MHz	55	YES	New York, NY	TVRO	2	N/A	NBB	Sports
415.2500 MHz	56	MSG	New York, NY	TVRO	2	N/A	NBB	Sports
421.2500 MHz	57	ESPN	Bristol, CT	TVRO	2	N/A	NBB	Sports
427.2500 MHz	58	ESPN2	Bristol, CT	TVRO	2	N/A	NBB	Sports
433.2500 MHz	59	Golf Channel	Oriando, FL	TVRO	2	N/A	NBB	Golf
445.2500 MHz	61	SpikeTV	New York, NY	TVRO	2	N/A	NBB	Entertainment
451.2500 MHz	62	News12 NJ	Edison, NJ	TVRO	2	N/A	NBB	Local News
457.2500 MHz	63	E! Entertain	Hartford, CT	TVRO	2	N/A	NBB	Entertainment
469.2500 MHz	65	F/X	Los Angeles, CA	TVRO	2	N/A	NBB	Movies
475.2500 MHz	66	Black Ent. TV	Wshngtn, DC	TVRO	2	N/A	NBB	AfronAmrcn
481.2500 MHz	67	Comedy Central	New York, NY	TVRO	2	N/A	NBB	Comedy
487.2500 MHz	68	MTV	New York, NY	TVRO	2	N/A	NBB	Music Videos
493.2500 MHz	69	VH1	New York, NY	TVRO	2	N/A	NBB	Music Videos
499.2500 MHz	70	Arts&Entertain.	New York, NY	TVRO	2	N/A	NBB	Arts&Entertain.
505.2500 MHz	71	HistoryChannel	New York, NY	TVRO	3	N/A	NBB	History
517.2500 MHz	73	SportsNet NY	New York, NY	TVRO	2	N/A	NBB	Sports
529.2500 MHz	74	MSG Plus	Woodbury, NY	TVRO	3	N/A	P	NY/NJ Sports

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(1) For Shared Carriage, Provide info on all signals
 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
 (3) FCC Title 47, Section 76.5 (e)
 (4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
 SYSTEM NAME:
 Comcast of Monmouth County, LLC

(Attach additional sheets if necessary)
 EFFECTIVE DATE: April 28, 2011

(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
571.2500 MHZ	82	Speed Channel	Stamford, CT	TVRO	2	N/A	NBB	Public Affairs
	94	WNET	New York, NY	TVRO	3	N/A	BB	PBS
103.2500 MHZ	97	Comm. Access	Eatontown, NJ	TVRO	2	N/A	A	Comm. Access
583.2500 MHZ	100	TV Guide	New York, NY	TVRO	2	N/A	T	Channel Guide
583.2500 MHZ	101	Weatherscan	Union, NJ	Local	3	N/A	T	Local/Weather
739.2500 MHZ	102	ESPNews	Bristol, CT	TVRO	3	N/A	T	Sports News
	103	Bloomberg TV	New York, NY	TVRO	3	N/A	NBB	Business
739.2500 MHZ	104	C SPAN 2	Wshngtn,DC	TVRO	3	N/A	NBB	Public Affairs
739.2500 MHZ	105	C SPAN 3	Wshngtn,DC	TVRO	3	N/A	NBB	Public Affairs
739.2500 MHZ	107	Current	New York, NY	TVRO	3	N/A	T	Issues
739.2500 MHZ	108	Nat Geo Wild	Wshngtn,DC	TVRO	3	N/A	T	Nature
703.2500 MHZ	109	Nat'l Geographic	Wshngtn,DC	TVRO	3	N/A	T	Nature
703.2500 MHZ	110	The Science Channel	Bethesda,MD	TVRO	3	N/A	T	Educ-Science
703.2500 MHZ	111	Investigation Disc	Bethesda,MD	TVRO	3	N/A	T	Educ-History
703.2500 MHZ	112	The Military Channel	Bethesda,MD	TVRO	3	N/A	T	Educ-Military
703.2500 MHZ	113	Planet Green	Bethesda,MD	TVRO	3	N/A	T	Green Lifestyle
703.2500 MHZ	114	BBCAmerica	Bethesda,MD	TVRO	3	N/A	T	News/Entertain
703.2500 MHZ	115	Biography	New York	TVRO	3	N/A	T	Biographies
703.2500 MHZ	116	History Int.	New York	TVRO	3	N/A	T	International
	117	WE	New York, NY	TVRO	3	N/A	T	Women's Ent.
703.2500 MHZ	119	Lifetime Movies	New York	TVRO	3	N/A	NBB	Movies
703.2500 MHZ	120	SoapNet	Los Angeles, CA	TVRO	3	N/A	T	Soap Operas
703.2500 MHZ	121	DIY	New York	TVRO	3	N/A	T	Home Imp
703.2500 MHZ	122	Cooking Channel	New York	TVRO	3	N/A	T	Food
	123	Oxygen	New York, NY	TVRO	3	N/A	T	Women Prog
703.2500 MHZ	128	PBS Kids Sprout	New Yorks	TVRO	3	N/A	T	Kids Prog.
703.2500 MHZ	129	Nicktoons	New York, NY	TVRO	3	N/A	T	Children's
703.2500 MHZ	130	The Hub	Los Angeles, CA	TVRO	3	N/A	T	Educational
697.2500 MHZ	131	Nick Jr.	New York, NY	TVRO	3	N/A	T	Children's
697.2500 MHZ	132	Nick Too	New York, NY	TVRO	3	N/A	T	Children's
697.2500 MHZ	133	TeenNick	New York, NY	TVRO	3	N/A	T	Childrn's
697.2500 MHZ	134	WAM!	New York, NY	TVRO	3	N/A	T	Children's

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(1) For Shared Carriage, Provide info on all signals
 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
 (3) FCC Title 47, Section 76.5 (e)
 (4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL
 SIGNALS CARRIED (1)
 SYSTEM NAME:
 Comcast of Monmouth County, LLC

(Attach additional
 sheets if necessary)
 EFFECTIVE DATE: April 28, 2011

(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
697.2500 MHZ	135	Disney XD	Los Angeles	TVRO	3	N/A	T	Cartoons
697.2500 MHZ	136	DisneyChannel	Los Angeles	TVRO	3	N/A	T	Family
697.2500 MHZ	137	Hallmark	New York, NY	TVRO	3	N/A	NBB	Family
697.2500 MHZ	138	AMC	Woodbury, NJ	TVRO	2	N/A	NBB	Classic Movies
697.2500 MHZ	139	MTV Hits	New York, NY	TVRO	3	N/A	T	Music Video
697.2500 MHZ	140	MTV2	New York, NY	TVRO	3	N/A	T	Music Video
631.2500 MHZ	141	MTV Tr3s	New York, NY	TVRO	3	N/A	T	Music Video
631.2500 MHZ	142	MTVJams	New York, NY	TVRO	3	N/A	T	Music Video
697.2500 MHZ	143	VH1 Classic	New York, NY	TVRO	3	N/A	T	Music Video
697.2500 MHZ	144	VH1 Soul	New York, NY	TVRO	3	N/A	T	Music Video
697.2500 MHZ	145	CMT Pure Country	New York, NY	TVRO	3	N/A	T	Music Video
697.2500 MHZ	146	CMT	New York, NY	TVRO	3	N/A	T	Music Video
697.2500 MHZ	147	GAC	New York, NY	TVRO	3	N/A	T	Music Video
	148	FUSE TV	New York, NY	TVRO	3	N/A	T	Music Video
697.2500 MHZ	149	Movieplex	New York, NY	TVRO	3	N/A	T	Movies
631.2500 MHZ	150	EncoreEast	New York, NY	TVRO	3	N/A	T	Movies
679.2500 MHZ	152	EncoreActionE	New York, NY	TVRO	3	N/A	T	Movies
679.2500 MHZ	154	EncoreMysteryE	New York, NY	TVRO	3	N/A	T	Movies
679.2500 MHZ	156	EncoreLoveE	New York, NY	TVRO	3	N/A	T	Movies
679.2500 MHZ	158	EncoreDramaE	New York, NY	TVRO	3	N/A	T	Movies
679.2500 MHZ	160	EncoreWestmsE	New York, NY	TVRO	3	N/A	T	Movies
	161	ReelzChannel	Los Angeles, Ca	TVRO	3	N/A	T	Movie Info
679.2500 MHZ	162	G4	New York, NY	TVRO	3	N/A	T	Video Games
679.2500 MHZ	163	LOGO	New York, NY	TVRO	3	N/A	T	Movies
	164	IFC	New York, NY	TVRO	3	N/A	T	Movies
625.2500 MHZ	165	SundanceEast	New York, NY	TVRO	3	N/A	T	Movies
625.2500 MHZ	166	Fearnet	New York, NY	TVRO	3	N/A	T	Horror
637.2500 MHZ	167	indieplex	New York, NY	TVRO	3	N/A	T	Movies
637.2500 MHZ	168	retroplex	New York, NY	TVRO	3	N/A	T	Movies
625.2500 MHZ	170	FlixEast	New York, NY	TVRO	3	N/A	T	Movies
562.2500 MHZ	173	TV One	New York, NY	TVRO	3	N/A	T	Family Prog.
	175	Retirement Living	Baltimore, MD	TVRO	3	N/A	T	Sr. Lifestyle
	177	HistoryChannel	New York, NY	TVRO	3	N/A	NBB	History
607.2500 MHZ	179	Game Show	Los Angeles	TVRO	3	N/A	T	Movies
571.2500 MHZ	180	NFL Network	New York, NY	TVRO	3	N/A	T	Sports

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 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
 (3) FCC Title 47, Section 76.5 (e)

(4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
 SYSTEM NAME:
 Comcast of Monmouth County, LLC

(Attach additional sheets if necessary)
 EFFECTIVE DATE: April 28, 2011

(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
	181	fitTV	Bethesda, MD	TVRO	3	N/A	T	health
559.2500 MHZ	184	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	Shopping
559.2500 MHZ	188	Travel	New York, NY	TVRO	3	N/A	T	Travel
	189	Gospel Music Ch.		TVRO	3	N/A	T	Music/Ent.
559.2500 MHZ	190	Leased Access	Eatontown, NJ	Local	2	N/A	NBB	Access
559.2500 MHZ	191	MLB HD	New York, NY	TVRO	3	N/A	T	Baseball HD
	196	MSG HD	New York, NY	TVRO	3	N/A	NBB	HD NY Sports
	197	MSG Plus HD	New York, NY	TVRO	3	N/A	NBB	HD NY Sports
	198	Sportsnet NY	New York, NY	TVRO	3	N/A	NBB	Sports
609.0000 MHZ	202	ESPN HD	New York, NY	TVRO	3	N/A	NBB	Sports
609.0000 MHZ	203	ESPN2 HD	New York, NY	TVRO	3	N/A	NBB	Sports
609.0000 MHZ	204	TNT HD	New York, NY	TVRO	3	N/A	NBB	Movies
609.0000 MHZ	205	HD Theatre	Bethesda, MD	TVRO	3	N/A	NBB	Entertainment
	206	Versus HD	Philadelphia	TVRO	3	N/A	NBB	Sports
615.0000 MHZ	207	Golf HD	Philadelphia	TVRO	3	N/A	NBB	Sports
615.0000 MHZ	208	Universal HD	New York, NY	TVRO	3	N/A	NBB	HD Prog.
627.0000 MHZ	209	MHD	New York, NY	TVRO	3	N/A	NBB	Music
627.0000 MHZ	210	Nat. Geo HD	New York, NY	TVRO	3	N/A	T	HD Prog.
	211	A&E HD	New York, NY	TVRO	3	N/A	NBB	Movies/Culture
627.0000 MHZ	212	YES HD	New York, NY	TVRO	3	N/A	NBB	Sports
	213	HGTV HD	New York, NY	TVRO	2	N/A	NBB	Home&Garden
627.0000 MHZ	215	HBO HDTV	New York, NY	TVRO	3	N/A	T	PPV Previews
	216	FoodNetwork HD	New York, NY	TVRO	3	N/A	NBB	Food
	217	HistoryChannel HD	New York, NY	TVRO	3	N/A	NBB	History
627.0000 MHZ	218	NFL HD	New York, NY	TVRO	3	N/A	T	Sports
627.0000 MHZ	219	Cinemax HDTV	New York, NY	TVRO	3	N/A	T	PPV Previews
627.0000 MHZ	220	TBS HD	Atlanta	TVRO	3	N/A	NBB	Gen. Prog.
	221	CNN HD	Atlanta, GA	TVRO	3	N/A	NBB	News HD
	222	USA HD	New York, NY	TVRO	3	N/A	NBB	Variety
627.0000 MHZ	223	Showtime HDTV	New York, NY	TVRO	3	N/A	T	PPV Previews
	224	Discovery HD	Bethesda, MD	TVRO	3	N/A	NBB	Educational
	225	TLC HD	Bethesda, MD	TVRO	3	N/A	NBB	Educational HD
	226	Sci-Fi HD	New York, NY	TVRO	3	N/A	NBB	ScienceFiction
633.0000 MHZ	227	Starz HDTV	New York, NY	TVRO	3	N/A	T	PPV Previews
	230	Animal Planet HD	Bethesda, MD	TVRO	3	N/A	NBB	Animals
633.0000 MHZ	231	WABC-DT	New York, NY	Fiber	3	A	BB	PPV Previews
633.0000 MHZ	232	WNBC-DT	New York, NY	Fiber	3	A	BB	PPV Previews

(1)For Shared Carriage, Provide info on all signals

(2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(3) FCC Title 47, Section 76.5 (e)

(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

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PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
 SYSTEM NAME:
 Comcast of Monmouth County, LLC

(Attach additional sheets if necessary)
 EFFECTIVE DATE: April 26, 2011

(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)
 Non-Broadcast Basic (NBB)
 Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
609.0000 MHz	233	WCBS-DT	New York, NY	Fiber	3	A	BB	News/Gen Prog
633.0000 MHz	234	WNYW-DT	New York, NY	Fiber	3	A	BB	Movies/ent.
675.0000 MHz	235	WPIX-DT	New York, NY	Fiber	3	A	BB	News/Gen Prog
675.0000 MHz	236	My 9 HD	Secaucus, NJ	Fiber	3	A	BB	WWOR
	238	AMC HD	NYC	TVRO	3	N/A	NBB	Class. Movies HD
675.0000 MHz	240	WNET-DT	New York, NY	Fiber	3	Public	BB	Movies/ent.
675.0000 MHz	245	WABC-DT News Plus	New York, NY	Fiber	3	A	BB	News
613.2500 MHz	246	WABC Live Well	New York, NY	Fiber	3	A	BB	News
613.2500 MHz	247	WFME	New York, NY	Fiber	3	A	BB	Christain Prog
613.2500 MHz	248	WNBC Weather Plus	New York, NY	Fiber	3	A	BB	Weather
633.0000 MHz	249	Universal Sports Netwo	New York, NY	Fiber	3	A	BB	Sports
	250	WPIX This TV	New York, NY	Fiber	3	b	BB	Retro Tv
	251	WPIX-Estrella	New York, NY	Fiber	3	B	MC, BB	Latino Prog.
	252	WPIX Antenna TV	New York, NY	Fiber	3	B	BB	Entertainment
633.0000 MHz	253	WCAU	Phila	TVRO	3	A	BB	News
633.0000 MHz	259	WNET-DT Kids	New York, NY	Fiber	3	Public	BB	Movies/ent.
633.0000 MHz	260	WNET-DT	New York, NY	Fiber	3	Public	BB	PBS
	261	WNJN-DT	New York, NY	Fiber	3	Public	BB	Movies/ent.
633.0000 MHz	262	NJN2	Trenton	Fiber	3	Public	BB	News/Gen Prog
633.0000 MHz	263							
633.0000 MHz	264							
633.0000 MHz	265							
633.0000 MHz	267							
633.0000 MHz	268							
	272	WPXN HD	New York, NY	Off-air	3	A	MC	Variety
633.0000 MHz	274	NFL RedZone HD	New York, NY	TVRO	3	N/A	T	NFL Highlights HD
	275	Speed HD	Stamford, Ct.	TVRO	3	N/A	NBB	HD Motorsports
	276	FX HD	New York, NY	TVRO	3	N/A	NBB	HD Entertainment
	277	Fox News HD	New York, NY	TVRO	3	N/A	NBB	HD News
739.0000 MHz	282	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	Shopping
	283	Shop NBC	New York, NY	TVRO	3	N/A	NBB	Shopping
	287	Daystar	Dallas, TX	TVRO	3	N/A	NBB	Religion
739.0000 MHz	290	TBN	New York, NY	TVRO	3	N/A	NBB	Religion
651.0000 MHz	298	Free Movies On Demand	New York, NY	TVRO	3	N/A	NBB	Movies
	299	HBO On Demand	New York, NY	TVRO	3	N/A	P	Movies/Ent.
651.0000 MHz	300	HBO HDTV	New York, NY	TVRO	3	N/A	P	Movies/Ent.
651.0000 MHz	301	HBO East	New York, NY	TVRO	3	N/A	P	Movies/Ent.
651.0000 MHz	302	HBO PlusEast	New York, NY	TVRO	3	N/A	P	Movies/Ent.
651.0000 MHz	303	HBOSignatureE	New York, NY	TVRO	3	N/A	P	Movies/Ent.

(1)For Shared Carriage, Provide info on all signals

(2)FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)

(3) FCC Title 47, Section 76.5 (e)

(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

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(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
663.0000 MHz	304	HBOFamilyE	New York, NY	TVRO	3	N/A	P	Movies/Ent.
657.0000 MHz	305	HBOComedyE	New York, NY	TVRO	3	N/A	P	Movies/Ent.
663.0000 MHz	306	HBOWest	New York, NY	TVRO	3	N/A	P	Movies/Ent.
663.0000 MHz	310	HBOZoneEast	New York, NY	TVRO	3	N/A	P	Movies/Ent.
663.0000 MHz	311	HBOLatinoEast	New York, NY	TVRO	3	N/A	P	Movies/Ent.
	315	Movies On Demand	New York, NY	TVRO	3	N/A	PPV	Movies
651.0000 MHz	319	Cinemax-HDTV	New York, NY	TVRO	3	N/A	P	Movies
651.0000 MHz	320	CinemaxEast	New York, NY	TVRO	3	N/A	P	Movies
657.0000 MHz	321	MoreMaxEast	New York, NY	TVRO	3	N/A	P	Movies
651.0000 MHz	322	CinemaxWest	New York, NY	TVRO	3	N/A	P	Movies
663.0000 MHz	324	ActionMaxEast	New York, NY	TVRO	3	N/A	P	Movies
663.0000 MHz	325	ThrillerMaxE	New York, NY	TVRO	3	N/A	P	Movies
663.0000 MHz	327	Wmax East	New York, NY	TVRO	3	N/A	P	Movies
663.0000 MHz	329	5Stamax E	New York, NY	TVRO	3	N/A	P	Movies
663.0000 MHz	330	Outermx E	New York, NY	TVRO	3	N/A	P	Movies
639.0000 MHz	339	Showtime HDTV	New York, NY	TVRO	3	N/A	P	Movies
639.0000 MHz	340	Showtime E	New York, NY	TVRO	3	N/A	P	Movies
639.0000 MHz	341	Showtime Too E	New York, NY	TVRO	3	N/A	P	Movies
639.0000 MHz	342	Showtime Showcase E	New York, NY	TVRO	3	N/A	P	Movies
639.0000 MHz	346	ShowtmByndE	New York, NY	TVRO	3	N/A	P	Movies
639.0000 MHz	347	ShowtmExtrmE	New York, NY	TVRO	3	N/A	P	Movies
639.0000 MHz	350	TMCEast	New York, NY	TVRO	3	N/A	P	Movies
603.0000 MHz	352	TMC XTRA E	New York, NY	TVRO	3	N/A	P	Movies
687.0000 MHz	369	Starz HDTV	New York, NY	TVRO	3	N/A	P	Movies
687.0000 MHz	370	Starz! East	New York, NY	TVRO	3	N/A	P	Movies
687.0000 MHz	371	Starz! Edge	New York, NY	TVRO	3	N/A	P	Movies
687.0000 MHz	372	Starz! In Black	New York, NY	TVRO	3	N/A	P	Movies
687.0000 MHz	373	Starz! Kids & Family	New York, NY	TVRO	3	N/A	P	Movies
645.0000 MHz	375	Starz! Comedy	New York, NY	TVRO	3	N/A	P	Movies
645.0000 MHz	385-390	On Demand Content	New York, NY	TVRO	3	N/A	T	On Demand Access
645.0000 MHz	401-446	MusicChoice	Horsham, PA	TVRO	3	N/A	T	Digital Music
645.0000 MHz	480 -487	On Demand Content	New York, NY	TVRO	3	N/A	T	On Demand Access
	488	Free HD Movies On Demand	New York, NY	TVRO	3	N/A	T	Movies

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 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
 (3) FCC Title 47, Section 76.5 (e)
 (4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
 SYSTEM NAME:
 Comcast of Monmouth County, LLC

(Attach additional sheets if necessary)
 EFFECTIVE DATE: April 28, 2011

(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
	490	Premium HD On Demand	New York, NY	TVRO	3	N/A	T	Movies/Ent.
	491	Music HD On Demand	New York, NY	TVRO	3	N/A	T	HD Music
	489, 492-491	On Demand Content	New York, NY	TVRO	3	N/A	T	On Demand Access
645.0000 MHZ	501-502	Comcast IN Demand	New York, NY	TVRO	3	N/A	T	PPV
643.2500 MHZ	540	Adult On Demand	New York, NY	TVRO	3	N/A	T	PPV Adult
643.2500 MHZ	544	Playboy	New York, NY	TVRO	3	N/A	T	Adult
643.2500 MHZ	547	Spice Hot	New York, NY	TVRO	3	N/A	T	PPV Adult
631.2500 MHZ	549	Penthouse TV	New York, NY	TVRO	3	N/A	T	PPV Adult
	567	Galavision	New York, NY	TVRO	3	N/A	T	SpnshLnguage
631.2500 MHZ	601	DiscovEspanol	Bethesda, MD	TVRO	3	N/A	T	Spanish Ent.
631.2500 MHZ	602	CNNEspanol	Atlanta, GA	TVRO	3	N/A	T	SpanishNews
631.2500 MHZ	603	Fox Deportes	New York, NY	TVRO	3	N/A	T	SpanishSports
631.2500 MHZ	604	ESPN Deportes	New York, NY	TVRO	3	N/A	T	SpanishSports
631.2500 MHZ	605	MTVEspanol	New York, NY	TVRO	3	N/A	T	SpanishMusic
631.2500 MHZ	606	History en Espanol	New York, NY	TVRO	3	N/A	T	SpanishMusic
631.2500 MHZ	607	ToonDisneyEsp	New York, NY	TVRO	3	N/A	T	SpanishChldrns
631.2500 MHZ	608	Cinelatino	New York, NY	TVRO	3	N/A	T	SpanishGeneral
631.2500 MHZ	609	VeneMovies	New York, NY	TVRO	3	N/A	T	Latina prog.
631.2500 MHZ	610	Cine Mexicana	New York, NY	TVRO	3	N/A	T	SpnshMusicVid
631.2500 MHZ	611	V-me	New York, NY	TVRO	3	N/A	T	Spanish Pub. TV
631.2500 MHZ	620	Supercanal	New York, NY	TVRO	3	N/A	T	SpanishGeneral
631.2500 MHZ	628	Canal Sur	New York, NY	TVRO	3	N/A	T	SpanishGeneral
631.2500 MHZ	630	TV Columbia	New York, NY	TVRO	3	N/A	T	SpanishGeneral
631.2500 MHZ	636	mun2	New York, NY	TVRO	3	N/A	T	SpanishGeneral
631.2500 MHZ	650	WAPA	New York, NY	TVRO	3	N/A	T	SpanishGeneral
721.2500 MHZ	682	TV Globo	New York, NY	TVRO	3	N/A	T	SpanishGeneral
721.2500 MHZ	701-706	Comcast IN Demand Sports Package	New York, NY	TVRO	3	N/A	T	PPV Sports
	707	MSG	New York, NY	TVRO	3	N/A	NBB	NY Sports
	708	MSG Plus	New York, NY	TVRO	3	N/A	NBB	NY Sports
	709	MSG2 Sports Ovrflw	New York, NY	TVRO	3	N/A	NBB	NY Sports
	710	MSG PlusSports Ovrflw	New York, NY	TVRO	3	N/A	NBB	NY Sports
	711-714	BTN Overflow	Chicago, Ill.	TVRO	3	N/A	T	Sports
	715	Big Ten Network	Chicago, Ill	TVRO	3	N/A	T	Sports
	718	TVG	New York, NY	TVRO	3	N/A	T	Horse Racing

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(3) FCC Title 47, Section 76.5 (e)

(4)FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

(4) Pub-Ed

Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
	720	FOX College	New York, NY	TVRO	3	N/A	T	Sports
	721	FOX College	New York, NY	TVRO	3	N/A	T	Sports
	722	FOX College	New York, NY	TVRO	3	N/A	T	Sports
	723	ESPN Classic	New York, NY	TVRO	3	N/A	T	Sports
	725	FOX Soccer	New York, NY	TVRO	3	N/A	T	Sports
	726	GOL TV	New York, NY	TVRO	3	N/A	T	Sports
	730	ESPNU	Bristol, CT	TVRO	3	N/A	T	College Sports
	731	NBA TV	New York, NY	TVRO	3	N/A	T	Sports
	732	CBS College Sports	New York, NY	TVRO	3	N/A	NBB	Sports
	733	NFL Network	New York, NY	TVRO	3	N/A	T	Sports
	734	NFL Red Zone	New York, NY	TVRO	3	N/A	T	Sports
	735	Tennis Channel	New York, NY	TVRO	3	N/A	T	Sports
	738	MLB	New York, NY	TVRO	3	N/A	T	Sports
	739	NHL Network	New York, NY	TVRO	3	N/A	T	Sports
	740	Exercise TV On Demand	New York, NY	TVRO	3	N/A	T	Exercise & Health On Demand
721.2500 MHZ	741-748	On Demand Content	New York, NY	TVRO	3	N/A	T	Access
721.2500 MHZ	749	NBA TV	New York, NY	TVRO	3	N/A	T	Basketball
733.2500 MHZ	751-760	NBA League Pass	New York, NY	TVRO	3	N/A	P	PPV Sports
		Pay-per-view						
	771-780	NHL Pay-per-view	New York, NY	TVRO	3	N/A	T	PPV Sports
	801	HD On Demand	New York, NY	TVRO	3	N/A	T	Movies/Ent.
	861	NFL RedZone HD	New York, NY	TVRO	3	N/A	T	NFL Highlights HD
	870-887	On Demand Content	NYC	TVRO	3	N/A	T	On Demand Access
	888	Spotlight On Dmd	NYC	TVRO	3	N/A	T	On Demand Access
	889-899	On Demand Content	NYC	TVRO	3	N/A	T	On Demand Access
	960-964	On Demand Content	NYC	TVRO	3	N/A	T	On Demand Access

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(1) For Shared Carriage, Provide info on all signals
 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
 (3) FCC Title 47, Section 76.5 (e)

(4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)
 SYSTEM NAME:
Comcast of Monmouth County, LLC

(Attach additional sheets if necessary)
 EFFECTIVE DATE: April 26, 2011

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(4) Pub-Ed
 Govt Access (A)
 Pay (P) Tier (T)
 FCC Must Carry (MC)
 Broadcast Basic (BB)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
	965	Government Access	Trenton, NJ	Fiber	3	N/A	A	Gavel to Gavel
	965	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	Shopping
	966-980	On Demand Content	NYC	TVRO	3	N/A	T	On Demand Access
	981	Xfinity 3D Tv	Phila, PA	TVRO	3	N/A	NBB	3D Prog.
	986	Searchlight Entertainment	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.
	987	Searchlight Shop	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.
	988	Searchlight On Demand	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.
	989	Searchlight Automotive	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.
	990	Searchlight On Demand	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.
	991	Searchlight Travel & Leisure	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.
	992	Searchlight Jobs by Monmouth	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.
	993	Searchlight On Demand	NYC	TVRO	3	N/A	NBB	spotlight OnDmd Acc.

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(1) For Shared Carriage, Provide info on all signals
 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
 (3) FCC Title 47, Section 76.5 (e)
 (4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

F. Rates

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SCHEDULE OF ALL PRICES, TERMS AND CONDITIONS
OF
COMCAST OF MONMOUTH COUNTY, LLC

Area Vice President

Paul Biava
403 South Street
Eatontown, New Jersey 07724
(732) 542-8107

TERRITORY SERVED

This Schedule of All Prices, Terms and Conditions covers the following municipalities:

Allenhurst
Atlantic Highlands
Deal
Eatontown
Fair Haven
Freehold
Hazlet
Highlands
Holmdel
Little Silver
Loch Arbour
Long Branch
Middletown
Monmouth Beach
Oceanport
Red Bank
Rumson
Sea Bright
Shrewsbury Borough
Shrewsbury Township
Tinton Falls
West Long Branch

TERMS AND CONDITIONS

COMCAST AGREEMENT FOR RESIDENTIAL VIDEO AND HIGH-SPEED SERVICES

ABOUT THIS AGREEMENT, OUR SERVICES, AND YOUR RIGHTS

Comcast Services will be provided to you (“you,” “your,” or “Customer”) on the terms and conditions set forth in this Agreement for Residential Video and High-Speed Services (the “Agreement”) by the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area (“Comcast,” “we,” “us,” or “our”) and in any applicable Tariff(s) on file with the FCC, state utility commission or other comparable state agency. For purposes of this Agreement, “affiliate” means any entity that controls, is controlled by or is under common control with Comcast Corporation. Services may include, but are not limited to, cable television service (“Video”) and Comcast High-Speed Internet service (“HSI”) (each a “Service” and collectively the “Services”). The terms and conditions in the “GENERAL TERMS AND CONDITIONS” section below are applicable to all Services unless otherwise indicated. Additional terms and conditions applicable to HSI are included in this Agreement in sections titled “ADDITIONAL PROVISIONS APPLICABLE TO HSI”. We may change our prices, fees, the Services and/or the terms and conditions of this Agreement in the future. Unless this Agreement or applicable law specifies otherwise, we will give you thirty (30) days prior Notice of any significant change to this Agreement. If you find the change unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the end of the notice period (the “Effective Date”) of the change, we will consider that you have accepted the changes. You may not modify this Agreement by making any typed, handwritten, or any other changes to it for any purpose.

Note: This Agreement contains a binding arbitration provision in Section 13 that affects your rights under this Agreement with respect to all Services.

GENERAL TERMS AND CONDITIONS

1. ACCEPTANCE OF THIS AGREEMENT

You will have accepted this Agreement and be bound by its terms if you use the Services or otherwise indicate your affirmative acceptance of such Services.

2. CHARGES AND BILLINGS

a. Charges, Fees, and Taxes You Must Pay. You agree to pay all charges associated with the Services, including, but not limited to, installation charges, monthly service charges, Comcast Equipment (as defined below) charges, service call charges, applicable federal, state, and local taxes (however designated) and any fees or payment obligations imposed by governmental or quasi-governmental bodies for the sale, installation, use, or provision of the Services. You agree to pay any regulatory recovery fees which Comcast invoices you for municipal, state and federal government fees or assessments imposed on Comcast, or any programs in which Comcast participates, including, but not limited to, public, educational and governmental access. **YOU WILL BE RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY.** We will provide you with notice and an effective date of any change in our prices or fees, unless the change in price is related to a change in governmental or quasi-governmental taxes, fees or assessments, in which case we may elect not to provide notice except where required by applicable law. Not all fees apply to all Services.

• **For Video Customers.** Video price information is supplied with our Welcome Kit.

• **For HSI Customers.** HSI price information is available at www.comcast.com (or an alternative site if we notify you).

•• **For Minimum Term Customers.** If you have signed a minimum term addendum, which may be available within your area, your price for Service(s) is as specified in the minimum term addendum.

b. How We Will Bill You. Unless you have signed a minimum term addendum, Services are provided to you on a month-to-month basis. You will generally be billed monthly, in advance, for recurring service charges, equipment charges, and fees. **IN ADDITION, YOU MUST PAY, ON OR BEFORE THE DAY WE INSTALL ANY OR ALL OF THE**

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SERVICES, THE FIRST MONTH'S SERVICE CHARGES, COMCAST EQUIPMENT CHARGES, ANY DEPOSITS, AND ANY INSTALLATION CHARGES. You may be billed for some Services individually after they have been provided to you; these include measured and per-call charges (as explained below) and charges for pay-per-view movies or events, interactive television, and e-commerce. Your first bill may include pro-rated charges from the date you first begin receiving Services, as well as monthly recurring charges for the next month and charges for non-recurring charges for any nonrecurring services you have received. If you make partial payment of any bill, we will apply that payment to the outstanding charges in the amounts and proportions that we determine. However, we do not waive our rights to collect the full balance owed to us by accepting partial payment.

c. Third-Party Charges That Are Your Responsibility. You acknowledge that you may incur charges with third-party service-providers that are separate and apart from the amounts charged by us. These may include charges resulting from accessing on-line services, purchasing or subscribing to other offerings via the Internet or interactive options on your Video Service, if applicable, or otherwise. You are solely responsible for all charges payable to third parties, including all applicable taxes. In addition, you are solely responsible for protecting the security of credit card and other personal information provided to others in connection with such transactions.

d. Alternative Billing Arrangements. In certain cases, Comcast may agree to provide billing services on behalf of third parties, as the agent of the third party. Any such third-party charges shall be payable pursuant to any contract or other arrangement between you and the third party. We will not be responsible for any dispute regarding these charges between you and any third party. You must address all such disputes directly with the third party.

e. Payment by Credit Card or Check. If you use a credit card to pay for the Services, use of the card is governed by the card issuer agreement for that card, and you must refer to that agreement for your rights and liabilities as a cardholder. If Comcast does not receive payment from your credit card issuer or its agents, you agree to pay all amounts due upon demand. If you make payment by check, you authorize Comcast to collect your check electronically. You agree that you may not amend or modify this Agreement with any restrictive endorsements (such as "paid in full"), releases, or other statements on or accompanying checks or other payments accepted by Comcast and that any such notations shall have no legal effect.

f. Our Remedies if You Pay Late or Fail to Pay

i. Late or Non-Payments: You may be billed fees, charges and assessments related to late payments or non-payments if for any reason (a) Comcast does not receive from you any required payment for the Services by the payment due date or (b) you pay less than the full amount due for the Services.

ii. Fees Not Considered Interest or Penalties: Comcast does not anticipate that you will fail to pay for the Services on a timely basis, and we do not extend credit to customers. Any fees, charges, and assessments due to late payment or nonpayment are not interest, credit service charges, or finance charges or penalties. Rather, they are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments. These costs will be difficult to calculate or to predict when we set such fees, charges, and assessments, because we cannot know in advance: (a) whether you will pay for the Services on a timely basis, if ever; (b) if you do pay late, when you will actually pay; and (c) what costs we will incur because of your late payment or non-payment.

iii. Collection Costs: If we are required to use a collection agency or attorney to collect money owed by you, you agree to pay the reasonable costs of collection. These costs include but are not limited to any collection agency's fees, reasonable attorneys' fees, and arbitration or court costs.

iv. Suspension/Disconnect: If you fail to pay the full amount due for any or all of the Services then Comcast, at its sole discretion in accordance with applicable law, may suspend or disconnect any or all the Services you receive.

g. Reconnection Fees and Related Charges. Should you wish to resume a Service after any suspension, we may require you to pay a reconnection fee. Should you wish to reinstate any or all Services after disconnection, we may require you to pay an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. Reconnection of the Services is subject to our credit policies, this Agreement and applicable law.

h. Our Right to Make Credit Inquiries. YOU AUTHORIZE COMCAST TO MAKE INQUIRIES AND TO RECEIVE INFORMATION ABOUT YOUR CREDIT EXPERIENCE FROM OTHERS, TO ENTER THIS INFORMATION IN YOUR FILE, AND TO DISCLOSE THIS INFORMATION CONCERNING YOU TO APPROPRIATE THIRD PARTIES FOR REASONABLE BUSINESS PURPOSES.

i. Your Responsibilities Concerning Billing Questions. Subject to applicable law, if you intend to dispute a charge or request a billing credit, you must contact Comcast within sixty (60) days of the date on the bill. You waive any disputes or credits that you do not report within sixty (60) days.

3. REFUNDABLE DEPOSIT

We may require you to pay a refundable deposit when you activate the Service(s). We may also require you to pay a refundable deposit after activation of the Service(s) if you add Comcast Equipment and/or Service(s) or if you fail to pay any amounts when they are due. If we disconnect your Service(s) or are otherwise required under applicable law to refund the deposit, we shall within forty-five (45) days or as otherwise specified by applicable law return a sum equal to the deposit(s) you paid (without interest unless otherwise required by law) minus any amounts due on your account (including without limitation, any amounts owed for Services or for any Comcast Equipment that is damaged, altered, or not returned).

4. CHANGES TO SERVICES

Subject to applicable law, we have the right to change our Services, Comcast Equipment and rates or charges, at any time with or without notice. We also may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services, including but not limited to, content, functionality, hours of availability, customer equipment requirements, speed and upstream and downstream rate limitations. If we do give you notice, it may be provided on your monthly bill, as a bill insert, in a newspaper or other communication permitted under applicable law. If you find a change in the Service(s) unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the change, this will constitute your acceptance of the change. Please take the time to read any notices of changes to the Service(s). We are not liable for failure to deliver any programming, services, features or offerings except as provided in Section 11(e).

5. ACCESS TO YOUR PREMISES

You agree to allow us and our agents the right to enter at reasonable times your property upon which the Services and/or Comcast Equipment will be provided (the "Premises"), for purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Services and/or Comcast Equipment used to receive any of the Services. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents into the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask, the owner's name, address and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

6. MAINTENANCE AND OWNERSHIP OF EQUIPMENT

a. Comcast Equipment. You agree that except for the wiring installed inside the Premises ("Inside Wiring"), all Comcast Equipment belongs to us or other third parties and will not be deemed fixtures or in any way part of the Premises. Comcast Equipment includes all new or reconditioned equipment installed, provided or leased to you by us or our agents, including but not limited to, cabling or wiring and related electronic devices, cable modems, wireless gateway/routers, any other hardware and all software or "downloads" to Comcast Equipment. You agree to use Comcast Equipment only for the Services pursuant to this Agreement. We may remove or change the Comcast Equipment at our discretion at any time the Services are active or following the termination of your Service(s). You agree to allow us access to the Premises for these purposes. You may not sell, lease, abandon or give away the Comcast Equipment, or permit any other provider of video, high speed data or telephone services to use the Comcast Equipment. The Comcast Equipment may only be used in the Premises. At your request, we may relocate the Comcast Equipment in the Premises for an additional charge, at a time agreeable to you and us. **YOU UNDERSTAND AND ACKNOWLEDGE THAT IF YOU ATTEMPT TO INSTALL OR USE THE COMCAST EQUIPMENT OR SERVICES AT A LOCATION OTHER THAN THE PREMISES, THE SERVICES MAY FAIL TO FUNCTION OR MAY FUNCTION IMPROPERLY.** You agree that you will not allow anyone other than Comcast employees or agents to service the Comcast Equipment. We suggest that the Comcast Equipment in your possession be covered by your homeowners, renters, or other insurance. You will be directly responsible for loss, repair, replacement and other costs, damages, fees and charges if you do not return the Comcast Equipment to us in an undamaged condition.

b. Customer Equipment

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i. Responsibility: Comcast has no responsibility for the operation or support, maintenance or repair of any equipment, software or services that you elect to use in connection with the Services or Comcast Equipment (the "Customer Equipment").

• **For HSI Customers.** You can find Comcast's current minimum technical and other requirements for HSI customers at <http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html>. These requirements may be located at an alternative site if we so notify you. Whether a cable modem, gateway/router or other device is owned by you or us, we have the unrestricted right, but not the obligation, to upgrade or change the firmware in these devices remotely or on the Premises at any time that we determine it necessary or desirable in order to provide Services to you in accordance with our specifications and requirements.

ii. Non-Recommended Configurations: Customer Equipment that does not meet Comcast's minimum technical or other specifications constitutes a "Non-Recommended Configuration." NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS WARRANT THAT A NON-RECOMMENDED CONFIGURATION WILL ENABLE YOU TO SUCCESSFULLY INSTALL, ACCESS, OPERATE OR USE THE SERVICES. YOU ACKNOWLEDGE THAT ANY SUCH INSTALLATION, ACCESS, OPERATION, OR USE COULD CAUSE CUSTOMER EQUIPMENT TO FAIL TO OPERATE OR CAUSE DAMAGE TO CUSTOMER EQUIPMENT, YOU, YOUR PREMISES OR COMCAST EQUIPMENT. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY SUCH FAILURE OR DAMAGE. Comcast reserves the right to deny you customer support for the Services and/or terminate Service(s) if you use a Non-Recommended Configuration.

iii. No Unauthorized Devices or Tampering: You agree not to attach any unauthorized device to Comcast Equipment or the Services. If you make any unauthorized connection or modification to Comcast Equipment or the Services or any other part of our cable network, we may terminate your Service and recover such damages as may result from your actions. Unless expressly authorized by us, you agree not to install anything to intercept or receive any of the Services offered over our cable network or to assist any person in intercepting or receiving any of the Services offered over our cable network. You also agree that you will not attach anything to the Inside Wiring, Comcast Equipment or Customer Equipment, whether installed by you or us, which singly or together impairs the integrity of our cable network or degrades our cable network's signal quality or strength or creates signal leakage. You hereby agree that we may recover damages from you for tampering with any Comcast Equipment or any other part of our cable network or for receiving unauthorized Service(s). You agree that it would be difficult if not impossible to calculate precisely the lost revenue resulting from your receipt of unauthorized Service(s) or the alteration or improper use of Comcast Equipment. You therefore agree to pay us as liquidated damages, the sum of \$500.00 per device used to receive the unauthorized Services in addition to our cost to replace any altered, damaged or unreturned Comcast Equipment or other equipment owned by Comcast, including any incidental costs. The unauthorized reception of the Services may also result in criminal fines and/or imprisonment.

c. Inside Wiring. You may install Inside Wiring, such as additional cable wiring and outlets, provided it does not interfere with the normal operations of our cable network. If you have us install Inside Wiring, we will charge you for that service. Regardless of who installed it, we consider the Inside Wiring your property or the property of whomever owns the Premises. Accordingly, you are responsible for the repair and maintenance of the Inside Wiring, unless you and Comcast have agreed otherwise in writing. (If you do not own the Premises, contact your landlord or building manager about the repair or maintenance of Inside Wiring.) If you have us repair or maintain the Inside Wiring, we will charge you for that service.

7. USE OF SERVICES

You agree that the Services and the Comcast Equipment will be used only for personal, residential, non-commercial purposes, unless otherwise specifically authorized by us in writing. You will not use the Comcast Equipment at any time at an address other than the Premises without our prior written authorization. You agree and represent that you will not resell or permit another to resell the Services in whole or in part. You will not use or permit another to use the Comcast Equipment or the Service(s), directly or indirectly, for any unlawful purpose, including, but not limited to, in violation of any posted Comcast policy applicable to the Services. Use of the Comcast Equipment or Services for transmission, communications or storage of any information, data or material in violation of any U.S. federal, state or local regulation or law is prohibited. You acknowledge that you are accepting this Agreement on behalf of all persons who use the Comcast

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Equipment and/or Services and that you shall have sole responsibility for ensuring that all other users understand and comply with the terms and conditions of this Agreement and any applicable Comcast policies including, but not limited to, acceptable use and privacy policies. You further acknowledge and agree that you shall be solely responsible for any transactions, including, without limitation, purchases made through or in connection with the Services. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of the use of the Services, the Comcast Equipment and/or the Customer Equipment or the breach of this Agreement or any of the applicable Comcast policies by you or any other user of the Services at the Premises.

• **For HSI Customers.**

a. Acceptable Use Policy. The Comcast Acceptable Use Policy (“AUP”) and other policies concerning HSI are posted on the Service’s Web site at www.comcast.net (or an alternative Web site if we so notify you). You further agree that Comcast may modify the AUP or other policies from time to time. Notwithstanding anything to the contrary in this Agreement, YOU ACKNOWLEDGE AND AGREE THAT THE TERMS OF THE AUP AND ANY OTHER APPLICABLE COMCAST POLICIES MAY BE PUT INTO EFFECT OR REVISED FROM TIME TO TIME WITHOUT NOTICE BY POSTING A NEW VERSION OF THE AUP OR POLICY AS SET FORTH ABOVE. YOU AND OTHER USERS OF THE SERVICE SHOULD CONSULT THE AUP AND ALL POSTED POLICIES REGULARLY TO CONFORM TO THE MOST RECENT VERSION.

b. Prohibited Uses of HSI. You agree not to use HSI for operation as an Internet service provider, a server site for ftp, telnet, rlogin, e-mail hosting, “Web hosting” or other similar applications, for any business enterprise, or as an end-point on a non-Comcast local area network or wide area network. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of any breach of this Section including, but not limited to, any claims based on or arising out of any material violation of any applicable law.

8. ASSIGNABILITY

This Agreement and the Services furnished hereunder may not be assigned by you. You agree to notify us immediately of any changes of ownership or occupancy of the Premises. We may freely assign our rights and obligations under this Agreement with or without notice to you.

9. TERMINATION OF THIS AGREEMENT

a. Term. This Agreement will be in effect from the time that Services are activated until (1) it is terminated as provided for by this Agreement or by any addendum to this Agreement or (2) it is replaced by a revised Agreement. If you self-install Comcast Equipment, Service charges begin the earliest of (1) the day on which you picked up Comcast Equipment at our service center, (2) the day you install the Service, or (3) five (5) days after the date we ship the Comcast Equipment to you. If you self-install a cable modem or converter that you obtained from a source other than Comcast, charges begin the day that your order for the Services is entered into our system. The option to self-install a cable modem or converter and/or to use a non-Comcast-supplied cable modem or converter is subject to availability. Any non-Comcast supplied cable modem or converter must comply with Comcast’s minimum requirements.

b. Termination by You. Unless you have signed a minimum term addendum, you may terminate this Agreement for any reason at any time by notifying Comcast in one of three ways: (i) send a written notice to the postal address of your local Comcast business office; (ii) send an electronic notice to the e-mail address specified on www.comcast.com; or (iii) call our customer service line during normal business hours. Subject to applicable law or the terms of any agreements with governmental authorities, all applicable fees and charges will accrue until this Agreement has terminated, the Services have been disconnected, and all Comcast Equipment has been returned. We will refund all prepaid monthly service fees charged for Services after the date of termination (less any outstanding amounts due Comcast for the Services, affiliate services, Comcast Equipment, or other applicable fees and charges).

c. Suspension and Termination by Comcast. Under the conditions listed below, Comcast reserves the right, subject to applicable law, to act immediately and without notice to terminate or suspend the Services and/or to remove from the Services any information transmitted by or to any authorized users (e.g., email or voicemail). Comcast may take these actions if it: (1) determines that such use or information does not conform with the requirements set forth in this Agreement, (2) determines that such use or information interferes with Comcast’s ability to provide the Services to you or

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others, (3) reasonably believes that such use or information may violate any laws, regulations, or written and electronic instructions for use, or (4) reasonably believes that such use or information interferes with or endangers the health and/or safety of our personnel or third parties. Comcast's action or inaction under this Section shall not constitute review or approval of your or any other users' use of the Services or information transmitted by or to you or users.

d. Your Obligations upon Termination. You agree that upon termination of this Agreement you will do the following:

1. You will immediately cease all use of the Services and all Comcast Equipment;
2. You will pay in full for your use of the Services up to the date that this Agreement has been terminated, and the Services are disconnected; and
3. Within ten (10) days of the date on which Services are disconnected, you will return all Comcast Equipment to us at our local business office or to our designee in working order, normal wear and tear excepted. Otherwise, you will be charged the amount set forth in the current pricing lists for such Comcast Equipment, or the revised amount for which you receive notice; if no amount has been specified for the particular model of Comcast Equipment, you will be charged the retail price for a new replacement. You may also be charged incidental costs that we incur in replacing the Comcast Equipment. Upon our request, you will permit us and our employees, agents, contractors, and representatives to access the Premises during regular business hours to remove the Comcast Equipment and other material provided by Comcast. We will conduct this removal at a time agreed on by you and us, and you will ensure that all Comcast Equipment is returned to Comcast.

10. LIMITED WARRANTY

THE COMCAST EQUIPMENT AND THE SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT THE COMCAST EQUIPMENT OR THE SERVICES WILL MEET YOUR REQUIREMENTS, PROVIDE UNINTERRUPTED USE, OR OPERATE AS REQUIRED, WITHOUT DELAY, OR WITHOUT ERROR. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT ANY COMMUNICATIONS WILL BE TRANSMITTED IN UNCORRUPTED FORM. ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF PERFORMANCE, NONINFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED AND EXCLUDED UNLESS OTHERWISE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

11. LIMITATION OF COMCAST'S LIABILITY

a. Application. The limitations of liability set forth in this Section apply to any acts, omissions, and negligence of Comcast and its underlying third-party service providers, agents and suppliers (and their respective officers, employees, agents, contractors or representatives) which, but for that provision, would give rise to a cause of action in contract, tort or under any other legal doctrine.

b. Customer Equipment. CUSTOMER EQUIPMENT MAY BE DAMAGED OR SUFFER SERVICE OUTAGES AS A RESULT OF THE INSTALLATION, SELF-INSTALLATION, USE, INSPECTION, MAINTENANCE, REPAIR, AND REMOVAL OF COMCAST EQUIPMENT AND THE SERVICES. EXCEPT FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE, LOSS, OR DESTRUCTION TO THE CUSTOMER EQUIPMENT. IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT BY COMCAST, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS, WE SHALL PAY AT OUR SOLE DISCRETION FOR THE REPAIR OR REPLACEMENT OF THE DAMAGED CUSTOMER EQUIPMENT UP TO A MAXIMUM OF \$500. THIS SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY RELATING TO SUCH ACTIVITY.

• **For HSI Customers.** YOU UNDERSTAND THAT YOUR COMPUTER OR OTHER DEVICES MAY NEED TO BE OPENED, ACCESSED OR USED EITHER BY YOU OR BY US OR OUR AGENTS, IN CONNECTION WITH THE INSTALLATION OR REPAIR OF HSI. THE OPENING, ACCESSING OR USE OF YOUR COMPUTER OR OTHER DEVICES USED IN CONNECTION WITH YOUR COMPUTER MAY VOID WARRANTIES PROVIDED BY THE COMPUTER OR DEVICE MANUFACTURER OR OTHER PARTIES RELATING TO THE COMPUTER'S OR

DEVICE'S HARDWARE OR SOFTWARE. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER AS THE RESULT OF THE VOIDING OF ANY SUCH WARRANTIES.

c. Other Services or Equipment. BY ACCEPTING THIS AGREEMENT, YOU WAIVE ALL CLAIMS AGAINST COMCAST FOR INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY BETWEEN THE COMCAST EQUIPMENT OR THE SERVICES AND ANY OTHER SERVICE, SYSTEMS, OR EQUIPMENT. IN THE EVENT OF SUCH INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY, YOUR SOLE REMEDY SHALL BE TO TERMINATE THE SERVICES IN ACCORDANCE WITH SECTION 9.

d. Software. When you use certain features of the Services, such as online features (where available), you may require special software, applications, and/or access to the Internet. Comcast makes no representation or warranty that any software or application installed on Customer Equipment, downloaded from the Service, or available through the Internet does not contain a virus or other harmful feature. It is your sole responsibility to take appropriate precautions to protect any Customer Equipment from damage to its software, files, and data as a result of any such virus or other harmful feature. We may, but are not required to, terminate all or any portion of the installation or operation of the Services if a virus or other harmful feature or software is found to be present on your Customer Equipment. We are not required to provide you with any assistance in removal of viruses. If we decide, in our sole discretion, to install or run virus check software on your Customer Equipment, we make no representation or warranty that the virus check software will detect or correct any or all viruses. You acknowledge that you may incur additional charges for any service call made or required on account of any problem related to a virus or other harmful feature detected on your Customer Equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY HARDWARE, SOFTWARE, FILES, OR DATA RESULTING FROM A VIRUS, ANY OTHER HARMFUL FEATURE, OR FROM ANY ATTEMPT TO REMOVE IT. In addition, as part of the installation process for the software and other components of the Service, system files on your Customer Equipment may be modified. Comcast does not represent, warrant or covenant that these modifications will not disrupt the normal operations of any Customer Equipment including without limitation your computer(s), or cause the loss of files. Comcast does not represent, warrant, or covenant that the installation of the special software or applications or access to our Web portal(s) will not cause the loss of files or disrupt the normal operations of any Customer Equipment, including but not limited to your computer(s). FOR THESE AND OTHER REASONS, YOU ACKNOWLEDGE AND UNDERSTAND THE IMPORTANCE OF BACKING UP ALL FILES TO ANOTHER STORAGE MECHANISM PRIOR TO SUCH ACTIVITIES. YOU UNDERSTAND AND ACCEPT THE RISKS IF YOU DECIDE NOT TO BACK UP FILES. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY SOFTWARE, FILES, OR DATA.

e. Disruption of Service. The Services are not fail-safe and are not designed or intended for use in situations requiring fail-safe performance or in which an error or interruption in the Services could lead to severe injury to business, persons, property or environment ("High Risk Activities"). These High Risk Activities may include, without limitation, vital business or personal communications, or activities where absolutely accurate data or information is required. You expressly assume the risks of any damages resulting from High Risk Activities. We shall not be liable for any inconvenience, loss, liability, or damage resulting from any interruption of the Services, directly or indirectly caused by, or proximately resulting from, any circumstances beyond our control, including, but not limited to, causes attributable to you or your property; inability to obtain access to the Premises; failure of any cable signal at the transmitter; failure of a communications satellite; loss of use of poles or other utility facilities; strike; labor dispute; riot or insurrection; war; explosion; malicious mischief; fire, flood, lightening, earthquake, wind, ice, extreme weather conditions or other acts of God; failure or reduction of power; or any court order, law, act or order of government restricting or prohibiting the operation or delivery of the Services. In all other cases of an interruption of the Services, you shall be entitled upon a request made within sixty (60) days of such interruption, to a pro rata credit for any Service interruption exceeding twenty-four consecutive hours after such interruption is reported to us, or such other period of time as may be specifically provided by law. Unless specifically otherwise provided by law, such credit shall not exceed the fixed monthly charges for the month of such Service interruption and excludes all nonrecurring charges, one-time charges, per call or measured

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charges, regulatory fees and surcharges, taxes and other governmental and quasi-governmental fees. **EXCEPT AND UNLESS SPECIFICALLY PROHIBITED BY LAW, SUCH CREDIT SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR AN INTERRUPTION OF SERVICE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.** Any credits provided by Comcast are at our sole discretion and in no event shall constitute or be construed as a course of conduct by Comcast.

• **For New Jersey Customers.** Comcast will issue credit for cable television outages or service interruptions in accordance with N.J.A.C. 14:18-3.5.

f. Third Parties. Notwithstanding anything to the contrary in this Agreement, you acknowledge and understand that we may use third parties to provide components of the Services, including without limitation their services, equipment, infrastructure or content. Comcast is not responsible for the performance (or non-performance) of third-party services, equipment, infrastructure or content, whether or not they constitute components of the Services. Comcast shall not be bound by any undertaking, representation or warranty made by an agent or employee of Comcast or of our underlying third-party providers and suppliers in connection with the installation, maintenance or provision of the Services, if that undertaking, representation or warranty is inconsistent with the terms of this Agreement. In addition, you understand that you will have access to the services and content of third parties through the Service(s), including without limitation that of content providers (whether or not accessible directly from the Service). Comcast is not responsible for any services, equipment, infrastructure and content that are not provided by us (even if they are components of the Service), and we shall have no liability with respect to such services, equipment, infrastructure and content. You should address questions or concerns relating to such services, equipment, infrastructure and content to the providers of such services, equipment, infrastructure and content. We do not endorse or warrant any third-party products, services or content that are distributed or advertised over the Services.

g. Damages. EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY (INCLUDING BUT NOT LIMITED TO TORT OR CONTRACT) HAVE ANY LIABILITY TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY FOR THE FOLLOWING LOSSES, DAMAGES, OR COSTS: (1) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, PERSONAL INJURIES OR DEATH) THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH (a) YOUR RELIANCE ON OR USE OF THE COMCAST EQUIPMENT OR THE SERVICES OR (b) THE INSTALLATION, SELF-INSTALLATION, MAINTENANCE, FAILURE, OR REMOVAL OF THE SERVICES (INCLUDING BUT NOT LIMITED TO ANY MISTAKES, OMISSIONS, INTERRUPTIONS, COMPUTER OR OTHER HARDWARE OR SOFTWARE BREACH, FAILURES OR MALFUNCTIONS, DELETION OR CORRUPTION OF FILES, WORK STOPPAGE, ERRORS, DEFECTS, DELAYS IN OPERATION, DELAYS IN TRANSMISSION OR FAILURE OF PERFORMANCE OF THE SERVICE, THE COMCAST EQUIPMENT OR THE CUSTOMER EQUIPMENT, OR ANY OTHER MISTAKES, OMISSIONS, E-MAIL, OR OTHER INFORMATION OR DATA); OR (2) ANY LOSSES, CLAIMS, DAMAGES, EXPENSES, LIABILITIES, LEGAL FEES, OR OTHER COSTS THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH ANY ALLEGATION, CLAIM, SUIT, OR OTHER PROCEEDING BASED UPON A CONTENTION THAT THE USE OF THE COMCAST EQUIPMENT OR THE SERVICES BY YOU OR ANY OTHER PERSON OR ENTITY INFRINGES UPON THE CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

h. Customer's Sole Remedies. Your sole and exclusive remedies under this Agreement are as expressly set forth in this Agreement. Certain of the above limitations may not apply if your state does not allow the exclusion or limitation of implied warranties or does not allow the limitation or exclusion of incidental or consequential damages. In those states, the liability of Comcast and its employee, affiliates, suppliers, agents and contractors is limited to the maximum extent permitted by law.

i. Survival of Limitations. All representations, warranties, indemnifications, and limitations of liability contained in this Agreement shall survive the termination of this Agreement; any other obligations of the parties hereunder shall also survive, if they relate to the period before termination or if, by their terms, they would be expected to survive such termination.

12. INDEMNIFICATION AND LIABILITY OF CUSTOMER

YOU AGREE THAT YOU SHALL BE RESPONSIBLE FOR AND SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS COMCAST AND ITS EMPLOYEES, AFFILIATES, SUPPLIERS, AGENTS AND CONTRACTORS AND SHALL REIMBURSE US FOR ANY DAMAGES, LOSSES OR EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES AND COSTS) INCURRED BY US IN CONNECTION WITH ANY CLAIMS, SUITS, JUDGMENTS AND CAUSES OF ACTION ARISING OUT OF (a) YOUR USE OF THE SERVICE OR COMCAST EQUIPMENT; (b) VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY AND PROPRIETARY RIGHTS ARISING FROM YOUR USE OF THE SERVICE OR ANY UNAUTHORIZED APPARATUS OR SYSTEM; AND (c) YOUR BREACH OF ANY PROVISION OF THIS AGREEMENT.

13. BINDING ARBITRATION

a. Purpose. If you have a Dispute (as defined below) with Comcast that cannot be resolved through the informal dispute resolution process described in this Agreement, you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Arbitration Provision rather than litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.

b. Definitions. As used in this Arbitration Provision, the term "Dispute" means any dispute, claim or controversy between you and Comcast regarding any aspect of your relationship with Comcast that has accrued or may hereafter accrue, whether based in contract, statute, regulation, ordinance, tort (including, but not limited to, fraud, misrepresentation, fraudulent inducement, negligence or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability or scope of this Arbitration Provision (with the exception of the enforceability of the class action waiver clause provided in paragraph F(2)). "Dispute" is to be given the broadest possible meaning that will be enforced. As used in this Provision, "Comcast" means Comcast Cable Communications, LLC., its officers, directors, employees and agents, and all entities using the brand name "Comcast", including your local cable company, its employees, authorized agents, and its parents, subsidiaries and affiliated companies. As used in this Provision, the term "Arbitration Provision" means all the terms of this Section 13.

c. Right to Opt Out. IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY COMCAST IN WRITING WITHIN 30 DAYS OF THE DATE THAT YOU FIRST RECEIVE THIS AGREEMENT BY VISITING WWW.COMCAST.COM/ARBITRATIONOPTOUT, OR BY MAIL TO COMCAST 1500 MARKET ST., PHILADELPHIA, PA 19102 ATTN: LEGAL DEPARTMENT/ARBITRATION. YOUR WRITTEN NOTIFICATION TO COMCAST MUST INCLUDE YOUR NAME, ADDRESS AND COMCAST ACCOUNT NUMBER AS WELL AS A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH COMCAST THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH COMCAST OR THE DELIVERY OF SERVICES TO YOU BY COMCAST. IF YOU HAVE PREVIOUSLY NOTIFIED COMCAST OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.

d. Initiation of Arbitration Proceeding/Selection of Arbitrator. If you or Comcast elect to resolve your Dispute through arbitration pursuant to this Arbitration Provision, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

1. American Arbitration Association ("AAA"), 335 Madison Ave., Floor 10, New York, NY 10017-4605, 1-800-778-7879, www.adr.org
2. National Arbitration Forum ("NAF"), P.O. Box 50191, Minneapolis, MN 55405-0191, 1-800-474-2371, www.arbitration-forum.com

e. Arbitration Procedures. Because the Service(s) provided to you by Comcast concerns interstate commerce, the Federal Arbitration Act (“FAA”), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration shall not be applicable under this Arbitration Provision. If there is a conflict between this Arbitration Provision and the rules of the arbitration organization chosen, this Arbitration Provision shall govern. If the arbitration organization that you select will not enforce this Arbitration Provision as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. If the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint an arbitration organization that will enforce this Arbitration Provision as written. If there is a conflict between this Arbitration Provision and the rest of this Agreement, this Arbitration Provision shall govern. A single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties for purposes of enforcement. If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization by a written notice of appeal filed within thirty (30) days from the date of entry of the written arbitration award. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The arbitration organization will then notify the other party that the award has been appealed. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the date of the appealing party’s notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

f. Restrictions:

1. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLING DISPUTES WHICH ARE SUBJECT TO SECTION 3 OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.
2. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED UNLESS THE STATUTE UNDER WHICH YOU ARE SUING PROVIDES OTHERWISE.
3. ALL PARTIES WAIVE ANY CLAIM TO INDIRECT, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR MULTIPLIED DAMAGES ARISING FROM OR OUT OF ANY DISPUTE WITH COMCAST UNLESS THE STATUTE UNDER WHICH THEY ARE SUING PROVIDES OTHERWISE.

g. Location of Arbitration. The arbitration will take place at a location, convenient to you, in the area where you receive the service from us.

h. Payment of Arbitration Fees and Costs. COMCAST WILL ADVANCE ALL ARBITRATION FILING FEES AND ARBITRATOR’S COSTS AND EXPENSES UPON YOUR WRITTEN REQUEST GIVEN PRIOR TO THE COMMENCEMENT OF THE ARBITRATION. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING, BUT NOT LIMITED TO, ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST’S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE EXTENT AWARDABLE IN A JUDICIAL PROCEEDING. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND COSTS ADVANCED BY COMCAST. IF A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL

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REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS ARBITRATION PROVISION, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.

i. Severability. If any clause within this Arbitration Provision (other than the class action waiver clause identified in paragraph F(2)) is found to be illegal or unenforceable, that clause will be severed from this Arbitration Provision, and the remainder of this Arbitration Provision will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Arbitration Provision will be unenforceable, and the dispute will be decided by a court. In the event this entire Arbitration Provision is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Arbitration Provision, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.

j. Exclusions from Arbitration. YOU AND COMCAST AGREE THAT THE FOLLOWING WILL NOT BE SUBJECT TO ARBITRATION: (1) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (2) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (3) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR RECEIPT OF SERVICE; (4) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT IS EMPOWERED BY FEDERAL, STATE OR LOCAL LAW TO GRANT A FRANCHISE UNDER 47 U.S.C. § 522(9); AND (5) ANY DISPUTE THAT YOU PURSUE BEFORE THE LOCAL FRANCHISE AUTHORITY UNDER THE TERMS OF THE FRANCHISE.

k. Continuation. This Arbitration Provision shall survive the termination of your Service(s) with Comcast.

SPECIAL NOTE REGARDING ARBITRATION FOR CALIFORNIA CUSTOMERS:

IF YOU ARE A COMCAST CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE THE ARBITRATION PROVISION ABOVE UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

14. CUSTOMER PRIVACY NOTICE AND SECURITY

a. Comcast will provide you with a copy of our customer privacy notice at the time we enter into an agreement to provide any Service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of our privacy notice by going to www.comcast.com/privacy.

b. To the extent that Comcast is expressly required to do so by applicable law, we will provide notice to you of a breach of the security of certain personally identifiable information about you. It is Comcast's information security policy to provide such notice to you in the manner set forth in Section 16.

15. GENERAL

a. Entire Agreement. This Agreement and any other documents incorporated by reference constitute the entire agreement and understanding between the parties with respect to the subject matter of this Agreement, and they replace any and all prior written or verbal agreements. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If Comcast fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of this Agreement.

b. Additional Representations and Warranties. In addition to representations and warranties you make elsewhere in this Agreement, you also represent and warrant that:

i. Age: You are at least 18 years of age.

ii. Customer Information: During the term of this Agreement, you have provided and will provide to Comcast information that is accurate, complete and current, including without limitation your legal name, address, telephone number(s), the number of devices on which or through the Service(s) is being used and payment data (including without limitation information provided when authorizing recurring payments). You agree to notify us promptly, in accordance with the terms of this Agreement, if there is any change in the information that you have provided to us. Failure to provide and maintain accurate information is a breach of this Agreement.

c. Information Provided to Third Parties. Comcast is not responsible for any information provided by you to third parties, and this information is not subject to the privacy provisions of this Agreement or the privacy notice for the Services. You assume all privacy, security and other risks associated with providing CPNI or personally identifiable information to third parties via the Services. For a description of the privacy protections associated with providing information to third parties, you should refer to the privacy policies, if any, provided by those third parties.

d. Revocable License. The Services and Comcast Equipment, including but not limited to any firmware or software embedded in the Comcast Equipment or used to provide the Services, are protected by trademark, copyright, patent and/or other intellectual property laws and international treaty provisions. You are granted a revocable license to use such firmware and software in object code form (without making any modification thereto) strictly in accordance with this Agreement. You acknowledge and understand that you are not granted any other license to use the firmware or software embedded in the Comcast Equipment or used to provide the Services. You expressly agree that you will use the Comcast Equipment exclusively in connection with the Services. You shall not take any action nor allow anyone else to take any action that will reverse compile, disassemble, or reverse engineer or otherwise attempt to derive the source code from the binary code of the firmware or software.

e. Protection of Comcast's Information and Marks. All Service information, documents, and materials on our Web sites are protected by trademark, copyright or other intellectual property laws, and international treaty provisions. All Web sites, corporate names, service marks, trademarks, trade names, logos, and domain names (collectively "marks") of Comcast and its affiliates are and shall remain the exclusive property of Comcast. Nothing in this Agreement shall grant you the right or license to use any of the marks.

f. Export Laws. You expressly agree to comply with all applicable export and re-export laws, including but not limited to the Export Administration Act, the Arms Export Control Act, and their implementing regulations. You further expressly agree not to use the Services in any way that violates any provision of such laws or their implementing regulations.

g. Retention of Rights. Nothing contained in this Agreement shall be construed to limit Comcast's rights and remedies available at law or in equity. Upon termination of this Agreement for any reason, Comcast and its suppliers reserve the right to delete all your data, files, electronic messages or other Customer information that is stored on Comcast's or its suppliers' servers or systems. In addition, you may forfeit your account user name and all e-mail, IP, web space addresses and voice mail. In the event you cancel CDV without porting your voice service and the telephone number to another service provider, you will forfeit the telephone number. We shall have no liability whatsoever as the result of the loss of any such data, names, addresses or numbers.

16. NOTICE METHOD FOR CHANGES TO THIS AGREEMENT

We will provide you notice of changes to this Agreement consistent with applicable law. The notice may be provided on your monthly bill, as a bill insert, in a newspaper, by e-mail, or by other permitted communication. If you find the change unacceptable, you have the right to cancel your Services. However, if you continue to receive Services after the change, we will consider this your acceptance of the change.

• **For HSI Customers.** Comcast may deliver any required or desired notice to you in any of the following ways, as determined in our sole discretion: (1) by posting it on www.comcast.net, www.comcast.com or another Web site about which you have been notified, (2) by sending notice via first class U.S. postal mail or overnight mail to your Premises; (3) by sending notice to the email address on Comcast's account records, or (iv) by hand delivery. You agree that any one of the foregoing will constitute sufficient notice and you waive any claims that these forms of notice are insufficient or ineffective. Because we may from time to time notify you about important information regarding the Services and this Agreement by these methods, you agree to regularly check your postal mail, e-mail and all postings at www.comcast.net, www.comcast.com or on another Web site about which you have been notified or you bear the risk of failing to do so.

ADDITIONAL PROVISIONS APPLICABLE TO HIGH-SPEED INTERNET SERVICE

In addition to the provisions above that are applicable to Comcast Video, HSI and CDV, the following are specifically applicable to HSI Customers, including the Software License Agreement attached as Exhibit A to this Agreement.

1. INTELLECTUAL PROPERTY RIGHTS

a. End User Licenses. You agree to comply with the terms and conditions of all end user license agreements accompanying any software or plug-ins to such software distributed or used in connection with HSI including, without limitation, the Comcast Software License Agreement, as these agreements may be amended from time to time. All such agreements are incorporated in this Agreement by reference. When this Agreement terminates, all end user licenses also terminate; you agree to destroy at that time all versions and copies of all software received by you in connection with HSI.

b. Ownership of Addresses. You acknowledge that use of HSI does not give you any ownership or other rights in any Internet/on-line addresses provided to you, including but not limited to Internet Protocol ("IP") addresses, e-mail addresses and Web addresses. We may modify or change these addresses at any time without notice and shall in no way be required to compensate you for these changes.

c. Authorization. Comcast does not claim any ownership of any material that you publish, transmit or distribute using HSI. By using HSI to publish, transmit or distribute material or content, you (1) warrant that the material or content complies with the provisions of this Agreement, (2) consent to and authorize Comcast, its agents, suppliers, and affiliates to reproduce, publish, distribute, and display the content worldwide and (3) warrant that you have the right to provide this authorization. You acknowledge that material posted or transmitted using HSI may be copied, republished or distributed by third parties, and you agree to indemnify, defend and hold harmless Comcast, its agents, suppliers, and affiliates for any harm resulting from these actions.

d. Copyright. Title and intellectual property rights to HSI are owned by Comcast, its agents, suppliers, or affiliates or their licensors or otherwise by the owners of such material and are protected by copyright laws and treaties. You may not copy, redistribute, resell or publish any part of HSI without express prior written consent from Comcast or other owner of such material.

e. Material Downloaded through HSI. In addition to any content that may be provided by us, you may access material through HSI that is not owned by Comcast. Specific terms and conditions may apply to your use of any content or material made available through HSI that is not owned by Comcast. You should read those terms and conditions to learn how they apply to you and your use of any non-Comcast content.

2. IP ADDRESSES

Comcast will provide you with dynamic Internet protocol ("IP") address(es) as a component of HSI, and these IP address(es) can and do change over time. You will not alter, modify, or tamper with dynamic IP address(es) assigned to you or any other customer. You agree not to use a dynamic domain name server or DNS to associate a host name with the dynamic IP address(es) for any commercial purpose. You also agree not to use any software that provides for static IP address(es) on or in conjunction with any computer(s) or network device connected to HSI. If applicable, Comcast will release and/or recover the dynamic IP address(es) when the Service is disconnected, discontinued, or this Agreement is terminated.

3. ADDITIONAL LIMITATIONS ON COMCAST'S LIABILITY FOR HSI

a. Responsibility for Content. You acknowledge that there is some content and material on the Internet or otherwise available through HSI which may be offensive to some individuals, may be unsuitable for children, may violate federal, state or local laws, rules or regulations or may violate your protected rights or those of others. We assume no responsibility for this content or material. Anyone who accesses such content and material does so at his or her own risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT OR MATERIAL BY YOU OR OTHERS. Questions or complaints regarding content or material should be addressed to the content or material provider. You acknowledge that software programs are commercially available that claim to be able to restrict access to sexually explicit or other objectionable material on the Internet. We make no representation or warranty regarding the effectiveness of such programs.

b. Monitoring of Postings and Transmissions. Comcast shall have no obligation to monitor postings or transmissions made in connection with HSI. However, you acknowledge and agree that Comcast and its agents have the right to monitor, from time to time, any such postings and transmissions, including without limitation e-mail, newsgroups, chat, IP audio and video, and Web space content. Comcast may also use and disclose them in accordance with the Comcast High-Speed Internet Acceptable Use Policy and other applicable policies, and as otherwise required by law or government request. We reserve the right to refuse to upload, post, publish, transmit or store any information or materials, in whole or in part, that, in our sole discretion, is unacceptable, undesirable or in violation of this Agreement.

c. Eavesdropping. Our facilities are used by numerous persons or entities including, without limitation, other subscribers to HSI. As a result, there is a risk that you could be subject to "eavesdropping." This means that other persons or entities may be able to access and/or monitor your use of HSI. This risk of eavesdropping exists not only with our facilities, but also on the Internet and other services to which access is provided as a part of HSI. If you post, store, transmit, or disseminate any sensitive or confidential information, you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO SUCH ACTIONS BY YOU. You acknowledge that software programs are commercially available that claim to be capable of encryption or anonymization. We make no representation or warranty regarding the effectiveness of these programs.

d. FTP/HTTP Service Setup. You acknowledge that when using HSI there are certain applications such as FTP (File Transfer Protocol) or HTTP (Hyper Text Transfer Protocol) which may be used by other persons or entities to gain access to Customer's Equipment. You are solely responsible for the security of the Customer Equipment or any other equipment you choose to use in connection with the Service, including without limitation any data stored on such equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO THE USE OF SUCH APPLICATIONS BY YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

e. File and Print Sharing. HSI may function in some ways as a Local Area Network (LAN) with each Customer constituting a node on the network. As such, users outside of the Premises may be able to access the Customer Equipment and other equipment connected in some way to the Customer Equipment. In addition, some available software includes capabilities that will permit other users to gain access to the Customer Equipment and other equipment connected in some way to the Customer Equipment, and to the software, files and data stored on such equipment. Unless you are subject to a HSI service plan that expressly provides otherwise, we recommend that you connect only a single computer to HSI and that you disable file and print sharing and other capabilities that allow outside users to gain access to the Customer Equipment. You acknowledge that if you fail to follow these recommendations and choose to run these applications, you should take appropriate security measures, and that you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO ACCESS BY OTHERS OF THE CUSTOMER EQUIPMENT OR ANY OTHER EQUIPMENT CONNECTED IN SOME WAY TO THE CUSTOMER EQUIPMENT, OR TO THE SOFTWARE, FILES AND DATA STORED ON SUCH EQUIPMENT.

f. Facilities Allocation. Comcast reserves the right to determine, in its discretion, and on an ongoing basis, the nature and extent of its facilities allocated to support HSI, including, but not limited to, the amount of bandwidth to be utilized and delivered in conjunction with HSI.

g. Cookies. You acknowledge that accessing certain Web sites through HSI may result in a "cookie" being placed on your computer system. Cookies are small files stored on a computer's hard drive to simplify and improve a user's Web experience. If you don't want them placed on your computer system, it is your responsibility to disable or restrict the placement of cookies through whatever procedures are available on your browser.

EXHIBIT A: COMCAST SOFTWARE LICENSE AGREEMENT

IMPORTANT — READ CAREFULLY: BY USING ANY SOFTWARE PROVIDED TO YOU IN CONNECTION WITH THE COMCAST HIGH-SPEED INTERNET SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS SOFTWARE LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS.

1. GRANT OF LIMITED LICENSE

The operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or its affiliate, (“Comcast”) grants you (which for purposes of this Software License Agreement shall include members of your immediate household for whom you will be responsible hereunder), without additional fee or charge to you, a nonexclusive limited, personal and nontransferable license, with restrictions as described below, to install and use any software program, in object code only, provided to you by, or on behalf of, Comcast in connection with the Comcast High-Speed Internet service (the “Software”), which includes any documentation accompanying the Software, for the sole purpose of using the Comcast High-Speed Internet service, and to make one (1) backup copy of the Software, provided that (a) the Software is installed on only the number of personal computers authorized by Comcast (which number shall be one (1) unless otherwise agreed to by Comcast), (b) the Software may NOT be modified; (c) all copyright notices are maintained on the Software; and (d) you agree to be bound by all the terms of this Software License Agreement. Software is only for your own personal, non-commercial use and not for use in the operation of a business or service bureau or for the benefit of any other person or entity.

2. NO OWNERSHIP RIGHTS

You have no ownership rights in any Software. Rather, you have a limited license to use the Software as long as this Software License Agreement remains in full force and effect. Ownership of the Software and all intellectual property rights therein shall remain at all times with Comcast and/or its licensors. Any use of Software by any other person, business, corporation, government organization or any other entity is strictly forbidden and is a violation of this Software License Agreement.

3. THIRD PARTY SOFTWARE

There are software programs contained within certain Software that have been licensed to Comcast by third parties. The term “Software” as used herein shall refer to such third party software except where the term Software refers expressly to the ownership or other specific rights of Comcast. The same terms and conditions, including all limitations and restrictions, set forth in this Software License Agreement apply to each third party software program contained in the Software.

4. INTELLECTUAL PROPERTY AND PRIVACY

- a. The Software contains material that is protected by United States Copyright Law and trade secret law, and by international treaty provisions. All rights not specifically granted to you herein are reserved to Comcast and to any third party with ownership rights in Software and documentation used in the Software. You may not remove any proprietary notice of Comcast or any other party from any copy of Software or documentation.
- b. Some features of certain Software are provided by third parties, and those third parties may collect or transmit personally identifiable and non-personally identifiable information about you in the course of providing these features. These third parties are not authorized to use your personally identifiable information except for the purpose of providing their services to you through Software. Your use of Software is subject to the terms of the Comcast Customer Privacy Notice, the Comcast Acceptable Use Policy and other applicable terms and policies.

5. RESTRICTIONS AND REQUIREMENTS

- a. This Software License Agreement is your proof of license to exercise the rights granted herein. In order to satisfy your obligations hereunder and to maintain the confidentiality of the Software, you must take reasonable steps to protect the Software consistent with the license restrictions set forth herein and Comcast’s and other third parties’ ownership rights in the Software, including informing anyone permitted access to your computer and the Software about such restrictions on the use of the Software.
- b. As a condition of the limited license for the Software you may not: (1) publish, display, disclose, rent, lease, modify, loan, distribute, or create derivative works based on the Software or any part thereof; (2) reverse engineer, decompile,

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Date of Issue: March 28, 2011

Effective: March 29, 2011
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translate, adapt, disassemble or otherwise reduce the Software to human readable form; (3) attempt to create the source code from the object code for the Software; (4) transmit the Software over any network or between any devices, although you may use the Software to make such transmissions of other materials; (5) make any third party software contained in the Software a stand-alone product; (6) take any action that will infringe on the intellectual property or other proprietary rights of Comcast or any third party software provider; or (7) sublicense, rent, lease, or assign the Software. You may transfer the Software to other computers you own as long as you only use it on only the number of computers authorized by Comcast.

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d. You have the obligation to protect yourself and minimize any damages you might suffer if the Software or any portion thereof, has a defect or fails for any reason.

6. DISCLAIMER OF WARRANTIES AND OTHER DISCLAIMERS

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b. The Software may include one or more features intended to protect your computer from unauthorized access, viruses, "phishing" or other harmful activities. The Software may be useful in diminishing the number of times that your computer will be affected by such harmful activities, but neither Comcast nor the providers of any particular Software can guarantee that the Software will prevent all such harmful activities or that bad actors will not find ways to circumvent the Software. Any ratings of Web sites provided through Software are designed to help you acquire the information you need to help you make your own decisions about whether or not to exchange sensitive or confidential information with a particular Web site, and are not intended to serve as a guarantee of the trustworthiness of a domain or Web site. As such, you should remain vigilant in your use of the Internet. **THE LIABILITY OF COMCAST AND THE OTHER PROVIDERS OF THE SOFTWARE TO YOU IS EXPRESSLY LIMITED AS SET FORTH BELOW AND THAT BY USING THE SOFTWARE YOU ACCEPT AND AGREE TO THESE LIMITATIONS.**

7. LIMITATION OF LIABILITY AND DAMAGES

You assume full and complete responsibility and liability for your use of the Software. Except as specifically provided in this Agreement, **IN NO EVENT WILL COMCAST, OR ANY OTHER ENTITY THAT HAS PROVIDED ANY OF THE SOFTWARE, BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, INDIRECT, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES FOR LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION, INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES OR LOSS OF BUSINESS INFORMATION OR OTHER DATA) ARISING OUT OF THE USE OF OR INABILITY TO USE THE SOFTWARE, OR FOR ANY CLAIM BY ANY OTHER PARTY, EVEN IF COMCAST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.** (Certain laws in some states do not allow the exclusion of implied warranties or the limitation of certain damages. If such laws apply, certain of the exclusions or limitations in this Software License Agreement may not be applicable to you.)

8. EXPORT RESTRICTIONS

This Software License Agreement is expressly made subject to any laws, regulations, orders, or other restrictions on the export from the United States of America of the Software or information about such Software that may be imposed from time to time by the government of the United States of America. You shall not export the Software, or any portion thereof, or information about the Software without consent of Comcast and compliance with such laws, regulations, orders, or other restrictions.

9. TERMINATION

This Software License Agreement is effective only during the term of this Agreement and shall terminate upon any termination of this Agreement. You may terminate this Software License Agreement at any time by destroying or returning to Comcast all copies of the Software and associated documentation in your possession or under your control and terminating this Agreement. This Software License Agreement will terminate: (a) at any time that this Agreement is terminated or (b) if Comcast finds that you have violated any of the terms of this Software License Agreement. Upon termination, you agree to destroy or return to Comcast all copies of the Software and documentation and, upon Comcast's request, to certify in writing that all known copies, including backup copies, have been destroyed. No waiver of any breach of any provision of this Software License Agreement shall constitute a waiver of any prior, concurrent or subsequent breach of the same or any other provisions hereof, and no waiver shall be effective unless it is made in writing and is signed by an authorized representative of the waiving party. All provisions relating to confidentiality, proprietary rights, and nondisclosure shall survive the termination of this Software License Agreement.

10. GENERAL

- a. Disputes under this Software License Agreement shall be construed, interpreted and governed in accordance with Section 13 of this Agreement.
- b. Comcast may modify the Software and may amend or modify this Software License Agreement at any time in its sole discretion upon notice to you. Comcast will notify you of any such modifications or amendments as provided in this Agreement. Customer agrees that any methods set forth therein will constitute sufficient notice of any change to this Software License Agreement. Your continued use of the Software following notice of such change shall be deemed to be your acceptance of any such change. If you do not agree to any such change, you must immediately stop using the Software and notify Comcast that you are terminating this Software License Agreement and this Agreement. You may not amend or modify this Software License Agreement without Comcast's prior written consent, which we may provide or withhold in our sole discretion. Any attempt by you to amend or modify this Software License Agreement by any other means, including but not limited to, a check notation, a restrictive endorsement, or a note with a payment, is invalid and unenforceable.
- c. Comcast may assign its rights and obligations under this Software License Agreement, without notice, to (1) any affiliate of Comcast, (2) to any party (or its affiliate) acquiring all or substantially all of the assets or stock, by merger or otherwise, of Comcast or any affiliate of Comcast, or (3) to any person or entity purchasing or otherwise acquiring the Comcast system serving the Premises (as defined in this Software License Agreement).
- d. This Software License Agreement and this Agreement shall constitute the entire Agreement between the parties hereto. If any part of this Software License Agreement is found invalid or unenforceable, the remainder of this Software License Agreement shall remain in full force and effect and shall be interpreted so as to reasonably give effect to the intention of the parties.

COMCAST HIGH-SPEED INTERNET HOME NETWORKING AMENDMENT TO COMCAST AGREEMENT

THIS AMENDMENT (the "Amendment") is made between the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority and you as the Customer, and is effective upon the installation of the Comcast Home Networking Service. This Amendment modifies and is made a part of the Comcast Agreement for Residential Services (the "Agreement"). Unless otherwise defined in this Amendment, all capitalized terms in this Amendment shall have the specified meanings in the Agreement.

1. USE OF SERVICE

The Agreement is hereby modified solely to permit you to use the Service in connection with the multiple connection of up to five (5) personal computing devices within your Premises to the Service (the "Comcast Home Networking Service") in accordance with Comcast's then current published Comcast Home Networking Service description (which may be changed from time to time in our sole discretion). You shall be solely responsible for and shall indemnify and hold Comcast and its affiliates, suppliers, and agents harmless from and against any and all claims and expenses (including reasonable attorney's fees) arising out of your use or misuse of the Comcast Home Networking Service. You acknowledge and agree that the Comcast Home Networking Service is for residential, non-commercial purposes only. The Comcast Home Networking Service is not a commercial service and may not be used for commercial purposes. Please contact your local Comcast office to inquire about commercial service options.

2. COMCAST HOME NETWORKING SERVICE

The term "Service" shall include the Comcast Home Networking Service. The term "Comcast Equipment" shall include any Comcast Home Networking Service equipment such as gateways, routers, or wireless cards rented from or otherwise supplied by or on behalf of us to you. The term "Customer Equipment" shall include any equipment owned or otherwise provided by you in connection with your use of the Comcast Home Networking Service. We reserve the right to provide the Comcast Home Networking Service and support for that service only to the extent that you use equipment compatible with the Comcast Home Networking Service, such as CableHome™-certified gateways/routers. Further, you acknowledge that the use of the Comcast Home Networking Service may periodically require updates and/or changes to the software resident in the equipment used in connection with the service. These updates and changes may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to these updates, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. In addition, you acknowledge that the use of the Comcast Home Networking Service may periodically require provisioning, configuration, management, diagnostics, and other administration to or in connection with the service and the equipment used in connection with the service. These activities may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to such provisioning, configuration, management, diagnostics, and other administration, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. You acknowledge and agree that when using the Service (including the Comcast Home Networking Service) to access the Internet or any other online network or service, there are certain risks that may allow other Service users and Internet users to gain access to your computer system. You should take all appropriate security measures when using the Comcast Home Networking Service, including those recommended by Comcast and our affiliates, suppliers, or agents. Neither Comcast nor our affiliates, suppliers, or agents shall have any liability whatsoever for any claims, losses, actions, damages, suits or proceedings resulting from, arising out of or otherwise relating to the use of the Comcast Home Networking Service by you, including without limitation, damages resulting from others accessing your computer or the contents of your transmissions made through the Service or your use of file sharing, print sharing, or other capabilities that allow users to gain access to your computer system.

3. FEES AND CHARGES

You agree to pay the then-current fees and charges for the Comcast Home Networking Service upon receipt of an invoice (including any taxes, franchise fees or other fees or charges levied by a governmental agency).

4. REVISION

This Amendment forms part of the Agreement between Comcast and you and may be modified by Comcast on thirty (30) days prior notice as provided for in the Agreement. Your election to continue use of the Comcast Home Networking

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or the first bill thereafter

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Service thereafter shall constitute your acceptance of any modification. The Service and the Comcast Home Networking Service are subject to availability on an ongoing basis.

5. NO CHANGE

Except as otherwise set forth in this Amendment, the terms and conditions of the Agreement, as modified by this Amendment, shall continue to apply to the Service and your use of the Comcast Home Networking Service. In the event of a conflict between this Amendment and the Agreement arising out of your use of the Comcast Home Networking Service, the terms and conditions of this Amendment shall prevail.

RATES AND CHARGES^{1,6,8}A. CABLE SERVICES AND PACKAGES – MONTHLY

1.	Limited Basic Service ⁹	\$14.65
2.	Digital Economy (includes Limited Basic Service, Digital Converter, Remote and certain additional channels – please refer to our channel lineup)	\$29.95
3.	Family Tier (includes Limited Basic Service, Digital Converter, Remote and certain additional channels – please refer to our channel lineup)	\$32.55
4.	Digital Starter (includes Standard Service, Digital Converter and Remote) ¹¹	\$68.00
5.	Digital Preferred (includes Standard Service and Digital Preferred Tier) ¹⁴	\$85.95
6.	Digital Preferred with 1 premium (includes Digital Preferred and your choice of 1 of the following services: HBO, Cinemax, Starz, TMC or Showtime) ¹⁴	\$104.90
7.	Digital Preferred Plus (includes Digital Preferred, HBO, Showtime and Starz) ^{12, 14}	\$117.30
8.	Digital Premier (includes Digital Preferred, HBO, Showtime, Cinemax, Starz and Sports Entertainment Package) ¹⁴	\$133.20
9.	CableLatino (includes Limited Basic Service and Selecto) ¹⁴	\$22.95
10.	CableLatino Plata (includes Digital Preferred, Selecto and HBO) ¹⁴	\$94.70
11.	Triple Play Bundles	
	Value Plus Triple Play (includes Digital Starter, Performance Internet Service and Local with More voice service ¹⁰ .)	\$119.99

B. ADDITIONAL PREMIUM SERVICES – MONTHLY^{1,5,7}

1.	Selecto (digital tier of Spanish language programming) (includes a Digital Converter and Remote) (a)	\$14.95
2.	Sports Entertainment Package (includes certain digital sports channels) (a, d, e) ¹³	\$ 6.95
3.	Digital Preferred Tier (includes certain digital channels, Digital Converter and Remote) (e) ¹⁴	\$17.95
4.	Digital Additional Outlet Service (with subscription to Digital Preferred Tier or Digital Starter) (includes Digital Converter and Remote) (each outlet) ¹⁴	\$ 9.25
5.	HD Additional Outlet Service (with subscription to Digital Preferred Tier or Digital Starter) (includes Digital Converter with HDTV capabilities and Remote) (each outlet) ¹⁴	\$9.25
6.	Premium Services – requires a Digital Converter or CableCard (b)	
	HBO	
	Without subscription to a HD Triple Play Package	\$23.95
	With subscription to a HD Triple Play Package	\$15.00
	Cinemax, Starz, Showtime or The Movie Channel (TMC)	
	Without subscription to a HD Triple Play Package	\$22.95
	With subscription to a HD Triple Play Package	\$10.00
	Playboy	\$24.95
	Globo TV	\$19.99
7.	Subscription On Demand Services – requires a Digital Converter	
	Preferred Collection (not available as an ala carte service to Digital Preferred or certain HD Triple Play package subscribers) (b)	\$ 8.95
	Disney Family Movies ON DEMAND (b)	\$ 5.99
	Bollywood ON DEMAND (b)	\$12.99

Filipino ON DEMAND (b)	\$ 7.99
here! (only available ON DEMAND) (b)	\$ 7.99
WWE 24/7 (only available ON DEMAND) (b)	\$ 7.99
Too Much For TV ON DEMAND (b)	\$14.99
Howard Stern ON DEMAND	
Monthly (b)	\$10.99
Annual Prepayment Plan (automatically renewed annually at the then current prices.) (c)	\$119.99

- (a) A Digital Converter or a CableCard is required.
- (b) If cancelled in the first month of subscription, subscriber will be charged the greater of, 1) \$5.00 or 2) a prorate of the monthly rate.
- (c) If cancelled in the first month of subscription, subscriber will be charged a minimum of \$10.99, with the remainder of the prepayment credited to the subscriber's account. If cancelled between the 2nd and 6th month, subscriber will receive a \$25 credit. If cancelled after 6 months, no credit will be issued.
- (d) If cancelled in the first month of subscription, subscriber will be charged the monthly service rate of \$6.95.
- (e) Subscription to Digital Starter or Digital Preferred required.

C. OPTIONAL SERVICES - MONTHLY

1. Service Protection Plan (Maintenance and/or repair of customers' internal video and telephone service wiring shall be made for a charge at the Service Call rate unless a customer subscribes to the Service Protection Plan. If a customer elects to subscribe to the Service Protection Plan in consideration of the company waiving a service call charge, 6 month minimum subscription required. If subscription is cancelled within the 6 months after a chargeable service call, customer will be charged for the service call.)² \$3.95
2. HD Technology Fee – primary outlet only (Not available to Limited Basic Service only subscribers. HDTV capable television set and Digital Converter with HDTV capabilities are required.) \$9.25
3. Digital Video Recorder (DVR) Service – primary outlet (Available with subscription to Digital Economy, Digital Starter or Digital Preferred. A Digital Converter with DVR capabilities is required. HD Technology Fee is also included for subscribers with a HDTV capable television set and Digital Converter with both HDTV and DVR capabilities.)² \$15.95
4. Digital Video Recorder (DVR) Service – each additional outlet (Available with subscription to Digital Economy, Digital Starter or Digital Preferred. A Digital Converter with DVR capabilities is included.)² \$15.95
5. Digital Adapter Outlet (includes Digital Adapter and remote) (Available with minimum video subscription of Digital Starter. Does not provide access to premium services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.)²

Primary outlet and up to 2 additional outlets	No Charge
Each additional outlet beyond the 3 rd outlet	\$ 1.99

6. Pay-Per-View Services - Price based upon individual services. Digital Converter required.
7. Video-on-demand Services- Price based upon individual services. Digital Converter required.

D. EQUIPMENT CHARGES – MONTHLY²

1. Limited Basic Service Only Converter (non-addressable)	No Charge
2. Limited Basic Service Only Converter (addressable) (i)	\$.95
3. Digital Converter (f)	\$ 2.75
4. Remote Control	\$.20
5. Digital Converter, with High Definition Television (HDTV) capabilities (f, g)	\$ 2.75
6. Digital Converter, with Digital Video Recorder (DVR) capabilities (f, j)	\$ 2.75
7. Digital Adapter (k) and Remote Control	\$.50
8. Limited Basic Service only Digital Adapter (l) and Remote Control	
Primary outlet and up to 2 additional outlets	No Charge
Each additional outlet beyond the 3 rd outlet	\$.50
9. CableCard (First card in device) (h)	No Charge
10. CableCard (Second card in same device) (h)	\$ 1.50

- (f) Includes access to an interactive electronic programming guide. Access to digital channels, digital music services, multiple channels of the premium service(s) subscribed to separately (where available), pay-per-view services and certain video-on-demand services is based upon level of video service subscription.
- (g) Available to Limited Basic Service only customers with an HDTV capable television set (not provided by the Company). All other customers require a subscription to either the HD Technology Fee (primary outlet) or HD Additional Outlet Service (each additional outlet).
- (h) Only available to customers with a digital cable ready television set (not provided by the Company). Provides access to digital video and music services subscribed to separately and multiple channels of the premium service(s) subscribed to separately (where available). Does not provide access to pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (i) The charge for a Limited Basic Service Only Converter (digital) on a primary outlet will be reduced from \$.95 to \$.65 through a \$.30 BPU Credit. Such credit will expire on December 31, 2011.
- (j) Subscription to Digital Video Recorder (DVR) service is required.
- (k) Subscription to Digital Adapter Outlet is required.
- (l) Does not provide access to premium services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two way interactive services.

E. INSTALLATION CHARGES²

1. Standard Installation-primary outlet (standard installation: 150 feet or less from tap) (aerial and underground)	\$42.90
2. Non-standard Installation Work (1)	\$31.90/hr ³
3. Reconnect Charge, Service Area Relocation Installation or Transfer of Service (existing customer moves within service area and takes current equipment to a new residence that is already cabled)	\$27.50
4. Additional Outlet Installation (cabled or non-cabled, same trip)	\$15.70

5.	Additional Outlet Installation (cabled or non-cabled, separate trip)	\$25.90
6.	Activate Pre-Existing Additional Outlet (same trip)	\$ 8.75
7.	Activate Pre-Existing Additional Outlet (separate trip)	\$10.55
8.	DVD, VCR or Picture-In-Picture Installation (same trip)	\$ 8.10
9.	DVD, VCR or Picture-In-Picture Installation (separate trip)	\$15.55
10.	Relocation of Outlet (interior work only, same trip)	\$15.25
11.	Relocation of Outlet (interior work only, separate trip)	\$21.75
12.	Premium Service, Video Game, A/B Switch, Converter or Remote Control Installation (same trip)	No Charge
13.	Parental Control Device Installation (same or separate trip)	No Charge
14.	Remote Control Unit Installation (customer picks up)	No Charge

- (1) Non-standard work includes, but is not limited to, installations over 150 feet from tap, wall fishing, extensive drop ceiling work, basement crawl space, attic work, removal and replacement of fixtures, relocation of drops and installation of customer owned equipment (e.g. Home Theater, Speakers, etc.)

F. SERVICE AND SPECIALIZED WORK²

1.	Service Calls (non-cable related problem [a problem not caused by a defect in the facilities or of the services provided by the Company], or damage caused by customer negligence)	\$26.90
2.	Hourly Service Charge	\$31.90/hour ³
3.	Change of Service:	
	Add Service (installed other than with primary outlet and technician goes to home)	\$16.10
	Delete Service (technician goes to home)	\$10.75
	Add or Delete Service (subsequent to initial install and (a) customer picks up or drops off converter, or (b) addressable addition or deletion)	\$1.99
4.	Video Reactivation Fee	\$1.99
5.	Payment by Phone Processing Fee via Automated Response Unit	\$2.00
6.	Payment by Phone Processing Fee via Customer Account Executive	\$5.99

G. OTHER CHARGES

1.	FCC user fee, as prescribed by FCC	applicable monthly fees
2.	Returned Check or Insufficient Funds Charge	\$25.00
3.	Non-returned, Lost, Stolen, or Missing Equipment - Customer to be charged the actual full replacement cost of the equipment not returned.	
4.	Repairs or Replacement of Equipment - Customer charged cost to Company of replacing or repairing equipment damaged (not to exceed actual full replacement cost).	
5.	Late Charge - A customer whose account is over 30 days past the due date is to be charged a late charge of \$7.95.	
6.	In Person Collection of Past Due Balance	\$17.60
7.	Financial Deposit - Amount of up to one month of service may be requested of any customer who is delinquent in his/her account over 45 days and is disconnected as a result.	
8.	Converter/Remote Deposit - Not to exceed replacement cost.	
9.	Optional Separate Billing of Services (per month, per additional bill) (at request of customer; applies when separate bills are requested at the same address; only available to a customer with a home based business)	\$.50

H. HARDWARE COSTS²

1.	A/B Switch	No Charge
2.	Parental Control Device	No Charge
3.	Extra Cable (two fittings provided at no additional cost)	\$.50 per foot
4.	Transformers	\$.50 per unit
5.	Other Cable Materials or Hardware	Cost of materials, mailing and handling
6.	Closed-Captioned Equipment for Hearing Impaired (includes installation)	Cost of equipment
7.	VCR Commander	\$19.95
8.	HDTV Cabling	Cost of materials

I. SERVICES AND EQUIPMENT NO LONGER AVAILABLE FOR NEW SUBSCRIPTION - MONTHLY

	<u>All Areas</u>
1. Expanded Service ⁴	\$53.35
2. Standard Service (Limited Basic Service and Expanded Service)	\$68.00
3. Analog Addressable Converter ²	No Charge
4. High Definition (HD) Triple Play Packages	
HD Starter (includes Digital Starter, HD Technology Fee, Performance Internet Service and Digital Voice ¹⁰)	\$139.99
HD Preferred (includes Digital Preferred, HD Technology Fee, Performance Internet Service and Digital Voice ¹⁰)	\$154.95
HD Plus (includes Digital Preferred with one premium (HBO), HD Technology Fee, Blast!@ Internet Service and Digital Voice ¹⁰)	\$164.99
HD Premier (includes Digital Premier, Digital Video Recorder (DVR) Service, Ultra Internet Service and Digital Voice ¹⁰)	\$204.99
5. High Definition (HD) Triple Play Packages available with 24-Month Minimum Term Agreements (m)	
HD Starter and HBO (includes Digital Starter, HD Technology Fee, Performance Internet Service and Digital Voice ¹⁰)	\$ 99.00
HD Preferred and HBO (includes Digital Preferred, HD Technology Fee, Performance Internet Service and Digital Voice ¹⁰)	\$119.00
HD Premier (includes Digital Premier, Digital Video Recorder (DVR) Service, Ultra Internet Service and Digital Voice ¹⁰)	\$149.00

(m) Cable Video and Internet services limited to service to a single outlet. Two year term agreement required. \$250.00 early termination fee applies if any service is cancelled or downgraded during the 2 year period (except during the first 30 days following service activation). AFTER THE 2 YEAR PERIOD, COMCAST'S REGULAR CHARGES APPLY UNLESS SERVICE IS CANCELLED. Equipment required for certain services. An activation fee of \$29.95 may apply to Comcast Digital Voice Service¹⁰.

6. Triple Play Packages available with 24-Month Minimum Term Agreements (n)

Comcast Starter Triple Play (includes Digital Starter, Performance Internet Service and Digital Voice ¹⁰)	\$ 99.00
Comcast Preferred Triple Play (includes Digital Preferred, Performance Internet Service and Digital Voice ¹⁰)	\$109.99
Comcast Preferred Triple Play with Speed Tier (includes Digital Preferred, Blast!® Internet Service and Digital Voice ¹⁰)	\$119.99
Comcast Preferred Plus Triple Play (includes Digital Preferred Plus, Performance Internet Service and Digital Voice ¹⁰)	\$129.99
Comcast Preferred Plus Triple Play with Speed Tier (includes Digital Preferred Plus, Blast!® Internet Service and Digital Voice ¹⁰)	\$139.99
Comcast Premier Triple Play (includes Total Premium, Sports Entertainment Package, Blast!® Internet Service and Digital Voice ¹⁰)	\$159.99

(n) Cable Video and Internet services limited to service to a single outlet. Two year term agreement required. \$150.00 early termination fee applies if any service is cancelled or downgraded during the 2 year period (except during the first 30 days following service activation). AFTER THE 2 YEAR PERIOD, COMCAST'S REGULAR CHARGES APPLY UNLESS SERVICE IS CANCELLED. Equipment required for certain services. Use of one converter and remote is included with Starter Triple Play, Preferred Triple Play, Preferred Plus Triple Play and Premier Triple Play Packages. All other equipment provided by Comcast is subject to Comcast's regular charges, which are in addition to prices shown. Taxes, franchise, telephone and installation fees are additional. An activation fee of \$29.95 may apply to Comcast Digital Voice Service¹⁰.

7. Digital Packages¹⁴

Total Premium (includes Digital Preferred, HBO, Showtime, TMC, Cinemax and Starz) ¹³	\$133.20
Comcast Digital Plus Gold (includes Digital Preferred and choice of 2 of the following services: HBO, Cinemax, Starz, Showtime or TMC.)	\$121.30
Comcast Select (includes Digital Starter) with HBO and Cinemax	\$93.80
Comcast Select (includes Digital Starter) with HBO	\$90.60
Comcast Select (includes Digital Starter) with HBO	\$82.20
CableLatino Optimo Preferred (includes Limited Basic Service, Digital Preferred Tier and Selecto) ¹⁴	\$33.95
CableLatino Optimo Preferred with HBO (includes Limited Basic Service, Digital Preferred Tier and Selecto) ¹⁴	\$43.95

J. INTERNET SERVICES - RESIDENTIAL

1. Monthly Internet Service *

a. Economy (Downstream speed up to 1.5Mbps / Upstream speed up to 384Kbps)	
With Subscription to another Comcast Service	\$26.95
Without Subscription to another Comcast Service	\$40.95
b. Performance Starter (Downstream speed up to 6Mbps / Upstream speed up to 1Mbps)	\$49.95
c. Performance (Downstream speed up to 12Mbps / Upstream speed up to 2Mbps) ^{11,12}	
With Subscription to another Comcast Service	\$45.95
Without Subscription to another Comcast Service	\$59.95

d. Blast!® (Downstream speed up to 20Mbps / Upstream speed up to 4Mbps) ¹³	
With Subscription to another Comcast Service	\$55.95
Without Subscription to another Comcast Service	\$69.95
e. Ultra (Downstream speed up to 22Mbps / Upstream speed up to 5Mbps) **	
With Subscription to another Comcast Service	\$62.95
Without Subscription to another Comcast Service	\$77.95
f. Extreme 50 (Downstream speed up to 50Mbps / Upstream speed up to 10Mbps)	
With Subscription to another Comcast Service	\$99.95
Without Subscription to another Comcast Service	\$114.95
2. Cable Modem Rental (monthly) ²	\$ 7.00
3. Wireless Gateway Modem/Router (monthly) ²	\$ 7.00
4. Wireless Router Rental (monthly) (1) ²	
G Class Wireless Router	No Charge
N Class Wireless Router	No Charge
5. Each Additional IP Address (monthly)	\$ 6.95
6. Wireless Networking Support (monthly)	\$ 5.95
7. Wireless Networking Support Enrollment Fee	\$39.00
8. Temporary Suspension of Internet Service (only customer's e-mail address remains active) (monthly)	\$10.00
9. Internet Service Standard Installation ²	\$99.00
(includes installation of standard additional outlet, software, and NIC or USB device and cabling from cable modem to personal computer) (laptop PC users must provide own NIC)	
10. Internet Service Re-installation of NIC or Software (separate trip) ²	\$49.00
11. Wireless Networking On-Site Professional Set-Up (With Video, Internet or Digital Voice Installation) ²	\$49.95
12. Wireless Networking On-Site Professional Set-Up (Separate Trip) ²	\$99.95
13. Wireless Networking On-Site Professional Set-Up (Additional Device) ²	\$29.95
14. Internet Service Reactivation Fee ²	\$ 5.00
15. Purchase of Cable Modem ²	\$99.00
16. Purchase of Self-Install Kit ²	\$29.95
(includes software, NIC, splitter and necessary cabling)(requires customer self-installation and may not be available in all areas)	

17.	Purchase of Home Networking Gateway Modem/Router ²	\$179.99
18.	Purchase of Home Networking network card or USB adapter (each) ²	
	IBM PC compatible	\$30.00
	MAC PC compatible	\$49.99
19.	Purchase of Home Plug Set ²	\$55.00
20.	Purchase of N Class Wireless PCMCIA Adapter ²	\$59.95
21.	Purchase of N Class USB Adapter ²	\$69.00
22.	Service Calls – Internet Service ²	\$35.90

(1) Cable Modem Required.

* Home Networking Service available for up to 5 computers and/or other computer-related devices (i.e. gaming consoles, printers, etc.). Home Networking equipment required. A N Class wireless router is required to receive Home Networking Service for either the Ultra or Extreme 50 Internet Services.

** No longer available for new subscription.

K. COMMERCIAL SERVICES^{6,7}

VIDEO SERVICES - MONTHLY

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Bars & Restaurants (not available for new subscription)

a. Standard Service - Primary Outlet	\$110.10
b. Each Additional Outlet (without converter)	\$15.00
c. Converter and Remote (each additional outlet) ²	same as residential

3. All Other Commercial (not available for new subscription)

a. Limited Basic Service – Primary Outlet (1)	\$35.90
b. Standard Service - Primary Outlet (1)	\$90.60
c. Each Additional Outlet (without converter)	\$15.00
d. Converter and Remote (each additional outlet) ²	same as residential

4. Digital Music (not available for new subscription)

a. With Subscription to Standard Service-primary outlet	\$36.70
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b.	Without Subscription to Standard Service-primary outlet	\$47.20
c.	Each Additional Outlet	\$22.35
5.	Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)	\$125.00
6.	Installation ²	

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

- (1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.
 (2) Digital Converter is required.

VIDEO (PRIVATE VIEW) AND BUSINESS CLASS INTERNET SERVICES UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic Service channels) (lower monthly prices may apply pursuant to preexisting contracts)		
With Business Class Internet Service		\$ 4.95
Without Business Class Internet Service		\$ 24.95
Information and Entertainment (consists of residential Limited Basic Service channels, Family Tier channels, CNBC and Golf Channel) (2)		
With Business Class Internet Service		\$ 29.95
Without Business Class Internet Service		\$ 39.95
Standard (consists of Standard Service) (2)		
With Business Class Internet Service		\$59.95
Without Business Class Internet Service		\$ 69.95
Preferred (consists of Standard Service and certain residential Digital Preferred Tier channels) (2)		
With Business Class Internet Service		\$74.95
Without Business Class Internet Service		\$ 84.95

2. Monthly Business Class Internet Service

Basic Connect (downstream speed up to 768Kbps/upstream speed up to 384Kbps) (per location)		
With subscription to another Comcast Service		\$ 29.95
Without subscription to another Comcast Service		\$ 39.95
Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps with Powerboost ^{TM 15} ; 2 e-mail boxes, domain name, Starter website) (per location)		
		\$ 59.95
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2Mbps with Powerboost ^{TM 15} ; 4 e-mail boxes,		

	domain name, Starter website) (per location)	\$ 89.95
	Premium (includes SMC router) (downstream speed up to 22Mbps/ upstream speed up to 5Mbps with Powerboost™ 15 ; 4 e-mail boxes, domain name, Starter website) (per location)	\$ 99.95
	Deluxe (includes SMC router) (downstream speed up to 50Mbps/ upstream speed up to 10Mbps; 8 e-mail boxes, domain name, Starter website) (per location)	\$ 189.95
	Lite (Not available for new subscription)	\$ 60.00
	Standard (Not available for new subscription)	\$ 95.00
	Enhanced (Not available for new subscription)	\$160.00
3.	Digital Outlet Service (monthly, per outlet, maximum of 19 additional outlets available) (2)	\$ 9.95
4.	High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets (primary plus 19 additional outlets) available) (5)	\$ 12.95
5.	Monthly Premium Services (3)	
	Digital Music Service	
	With subscription to a Monthly Video Service	\$ 29.95
	Without subscription to a Monthly Video Service	\$ 39.95
	Business Class TV Sports Pack (4)	\$ 8.95
	Business Class TV Selecto	\$ 15.95
	Globo TV	\$ 40.00
6.	Business Class Internet Service and TV Standard Installation ² (discounts may apply based on length of contract)	\$250.00

(1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. Rates applicable with subscription to Video and/or Business Class Internet Services under a contract with term of one (1) year or longer. For contracts entered into before February 28, 2011, rates do not reflect \$20.00 bundle discount provided to customers who subscribe to both Video and Business Class Internet Services under a contract with a term of one (1) year or longer. If any service is cancelled or downgraded during any contract term (except during the first 30 days following service activation), early termination fees shall apply. Such fees will be equal to 75% of the remaining monthly fees that would have been payable through the end of the contract term. AFTER THE INITIAL CONTRACT TERM, THE CONTRACT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE PERIODS OF ONE (1) YEAR EACH ("RENEWAL TERMS(S)") AT COMCAST'S REGULAR CHARGES UNLESS NOTICE OF NON-RENEWAL IS PROVIDED AT LEAST THIRTY (30) DAYS BEFORE EXPIRATION OF THE INITIAL CONTRACT TERM OR THE THEN CURRENT RENEWAL TERM. During any Renewal Term, the Company may adjust its service prices with thirty (30) day notice. During such notice period, customer may cancel or downgrade service(s) without incurring the early termination fees described above. Business Class Internet Service limited

to service to a single outlet. Equipment required for certain services. Other equipment provided is subject to regular charges, which are in addition to prices shown.

- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.

MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)

1. Monthly Business Class Triple Play Bundles (not available for new subscription)

Starter Triple Play (2)

- With Starter Business Class Internet Service \$ 99.00
- With Preferred Business Class Internet Service \$119.00

Preferred Triple Play

- Includes Basic Video Service, Preferred Business Class Internet Service and Business Class Digital Voice¹⁰ with 2 Full Featured Voice Lines. \$149.00

Premium Triple Play

- Includes Basic Video Service, Premium Business Class Internet Service and Business Class Digital Voice¹⁰ with 2 Full Featured Voice Lines. \$159.00

2. Monthly Business Class Internet and Digital Voice Packages

Starter

- Includes Starter Business Class Internet Service and Business Class Digital Voice¹⁰ with 1 Full Featured Voice Line. \$ 99.00
- Includes Preferred Business Class Internet Service and Business Class Digital Voice¹⁰ with 1 Full Featured Voice Line. \$119.00

Preferred

- Includes Preferred Business Class Internet Service and Business Class Digital Voice¹⁰ with 2 Full Featured Voice Lines. \$149.00

Premium

- Includes Premium Business Class Internet Service and Business Class Digital Voice¹⁰ with 2 Full Featured Voice Lines. \$159.00

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. Rates applicable with subscription to Video, Business Class Internet and/or Business Class Digital Voice Services under a contract with term of two (2) years or longer. If any service is cancelled or downgraded during any contract term (except during the first 30 days following service activation), early termination fees shall apply. Such fees will be equal to 75% of the remaining monthly fees that would have been payable through the end of the contract term. AFTER THE INITIAL CONTRACT TERM, THE CONTRACT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE PERIODS OF ONE (1) YEAR EACH ("RENEWAL TERMS(S)") AT COMCAST'S REGULAR CHARGES UNLESS NOTICE OF NON-RENEWAL IS PROVIDED AT LEAST THIRTY (30) DAYS BEFORE EXPIRATION OF THE INITIAL CONTRACT TERM OR THE THEN CURRENT RENEWAL TERM. During any Renewal Term, the Company may adjust its service prices with thirty (30) day notice. During such notice period, customer may cancel or downgrade service(s) without incurring the early termination fees described above. Business Class Internet Service limited to service to a single outlet. Equipment required for certain services. Other equipment provided is subject to regular charges, which are in addition to prices shown.
- (2) Includes Basic Video Service and Business Class Digital Voice¹⁰ with 1 Full Featured Voice Line.

VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic Service channels)	\$ 29.95
Digital Basic Plus (consists of residential Limited Basic Service channels, Family Tier channels, CNBC and Golf Channel) (2)	\$ 49.95
Digital Standard (consists of Standard Service) (3)	\$ 79.95
Digital Deluxe (consists of Standard Service and certain residential Digital Preferred Tier channels) (3)	\$ 139.95

2. Monthly Outlet Charges

Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
Digital Outlet Service - Per Outlet for 9 or more outlets (2)	\$ 5.95
High Definition Outlet Service - Per Outlet for up to 8 outlets (4)	\$ 12.95
High Definition Outlet Service - Per Outlet for 9 or more outlets (4)	\$ 8.95

3. Monthly Premium Services (6)

Digital Music Service	
With subscription to a Monthly Video Service	\$ 29.95
Without subscription to a Monthly Video Service	\$ 39.95
Business Class TV Sports Pack (5)	\$ 34.95
Business Class TV Selecto	\$ 15.95
Globo TV	\$ 40.00

4. Monthly Digital Packages

Sports and Entertainment Standard (includes Digital Standard and Business Class TV Sports Pack)	\$ 99.95
Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 179.95

- (1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Rates applicable with subscription to Video Services under a contract with term of one (1) year or longer. If any service is cancelled or downgraded during any contract term (except during the first 30 days following service activation), early termination fees shall apply. Such fees will be equal to 75% of the remaining monthly fees that would have been payable through the end of the contract term. AFTER THE INITIAL CONTRACT TERM, THE CONTRACT SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE PERIODS OF ONE (1) YEAR EACH ("RENEWAL TERMS(S)") AT COMCAST'S REGULAR CHARGES UNLESS NOTICE OF NON-RENEWAL IS PROVIDED AT LEAST THIRTY (30) DAYS BEFORE EXPIRATION OF THE INITIAL CONTRACT TERM OR THE THEN CURRENT RENEWAL TERM. During any Renewal Term, the Company may adjust its service prices with thirty (30) day notice. During such notice period, customer may cancel or downgrade service(s) without incurring the early termination fees described above. Equipment required for certain services. Other equipment provided is subject to regular charges, which are in addition to prices shown.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (5) Subscription to Digital Standard or Digital Deluxe video service is required.
- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.

INTERNET SERVICES – COMMERCIAL

1. Monthly Internet Service

Small office / home office (includes up to 5 IP addresses) (downstream speed up to 5Mbps/upstream speed up to 512Kbps) (1)	\$95.00
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2. Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP addresses, 7 email accounts and modem/router) (6 month minimum service per location)

Standard Service (per end user) (downstream speed up to 6 Mbps/upstream speed up to 1 Mbps; minimum of 10 employee end users)	\$60.00
Enhanced Service (per end user) (downstream speed up to 16 Mbps/upstream speed up to 2 Mbps; minimum of 10 employee locations)	\$80.00
(volume discounts available based on number of end users and length)	

of contract)

3. Monthly Business Class Internet Service	
Access Service (includes modem) (downstream speed up to 384Kbps/upstream speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one year service contract required, early termination fees of up to 70% of the remaining amount due under the contract may apply) (per location)	\$39.95
Lite Service (includes modem) (downstream speed up to 12 Mbps/upstream speed up to 2 Mbps; 1 dynamic IP address; 7 e-mail addresses) (per location) (1)	\$95.00
Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream speed up to 2 Mbps; 2 e-mail boxes, starter website) (per location)	\$95.00
Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2 Mbps with Powerboost™ ¹⁵ ; 2 e-mail boxes, domain name, starter website) (per location)	\$145.00
Standard Service (includes modem/router)(downstream speed up to 12Mbps/upstream speed up to 2 Mbps with Powerboost™ ¹⁵ ; 1 dynamic IP address; 7 e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1)	\$145.00
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps with Powerboost™ ¹⁵ ; 4 e-mail boxes, domain name, starter website) (per location)	\$200.00
Enhanced Service (includes modem/router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps with Powerboost™ ¹⁵ ; 1 dynamic IP address; 20 business-class e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1)	\$200.00
Equipment Fee (2)	\$ 5.00
Static IP Addresses (not available to Business Class Access and Lite subscribers)	
1 Static IP Address	\$30.00
5 Static IP Addresses	\$60.00
13 Static IP Addresses	\$34.95
Business Class E-mail (not available to Business Class Access and Lite subscribers)	
Outlook Web (2GB storage, Outlook Web Access 2007 and support for mobile devices with Active Sync) (per e-mail box)	\$ 3.99
Outlook Full (2GB storage, Outlook 2007 on the Desktop and Sharepoint; 2 sites per company) (per e-mail box)	\$ 6.99
Business Class E-mail (per 5 e-mail addresses) (1)	\$15.00
Business Web Site Hosting (not available to Business Class Access and Lite subscribers)	
Business (20GB storage and 300GB transfer)	\$19.99
Commerce (30GB storage, unlimited transfer and shopping cart)	\$39.99
Professional (80GB storage, unlimited transfer, shopping cart, dedicated SSL Certificate and supports MS SQL, Java and Coldfusion Advanced Features)	\$79.99
Service Charge (100MB site) (1)	\$24.95
Service Charge (200MB site) (1)	\$49.95
Service Charge (350MB site) (1)	\$74.95

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|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| 4. | Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motel establishments only) (Minimum contract term of 5 years for establishments with less than 100 rooms; Minimum contract term of 3 years for establishments with 100 rooms or more) | |
| | Guest Package (per room) (includes access, service, equipment, support, transport and network monitoring) | \$15.00 |
| | Guest Plus Package (per room) (includes all Guest Package services and service to one meeting room) | \$17.50 |
| | Service to Additional Meeting Rooms (per meeting room) | \$300.00 |
| 5. | Teleworker Commercial Standard Installation ² | \$99.00 |
| 6. | Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less than 2 days notice (no charge for 1 st Missed Service Appointment incident) | \$99.00 |
| 7. | Business Class Internet Service Standard Installation ² | \$250.00 |
| 8. | Business Web Site Hosting Installation ² | \$50.00 |
| 9. | HospitalityONE Commercial Internet Service Installation ² | |

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

- (1) No longer available for new subscription.
(2) Contract required.

¹Discounts for multiple services and/or promotions may be offered.

²May be subject to sales tax, where applicable.

³Hourly charges billed per person in 15 minute increments.

⁴May be purchased in conjunction with Limited Basic Service on each outlet.

⁵May be purchased in conjunction with Limited Basic Service.

⁶Limited Basic Service - includes all local and distant broadcast channels plus community access channels. Federal law requires subscription to Limited Basic Service to receive any other level of service.

⁷Premium services are not provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).

⁸Subject to governmental franchise fees in accordance with state and federal law.

⁹A 10% discount on Limited Basic Service is available to those customers who meet the requirements specified under N.J.S.A.48:5A-11.2 and N.J.A.C. 14:18-3.20. (Discount is not available to bulk customer accounts).

¹⁰Digital Voice and Local with More voice services are provided by another Comcast company. Regular monthly rate for Digital Voice is \$39.95 with subscription to video service and Internet Service. Regular monthly rate for Local with More voice service is \$24.95, and \$0.05 per minute for non-local calls with subscription to video service and Internet Service.

¹¹ \$10.00 package discount provided to customers who subscribe to a minimum of Digital Starter, Performance Internet Service and Digital Voice¹⁰ at regular (non-promotional or contract) rates.

¹² \$20.00 package discount provided to customers who subscribe to Digital Preferred Plus, Performance Internet Service and Digital Voice¹⁰ at regular (non-promotional or contract) rates.

¹³ \$30.00 package discount provided to customers who subscribe to Total Premium, Sports Entertainment Package, Blast!® Internet Service and Digital Voice¹⁰ at regular (non-promotional or contract) rates.

¹⁴ Customers with a digital cable ready television set (not provided by the Company) and a CableCard can receive a credit of \$2.95 per month if Customer does not rent a digital converter and remote from the Company. Such customers will not receive certain digital interactive services included with the package (including access to pay-per-view and video-on-demand, the interactive electronic programming guide and other two-way interactive services) as a digital converter is required for such services.

¹⁵ PowerBoost™ provides bursts of download and upload speeds for the first 10 MB and 5 MB of service, respectively, for 6 Mbps service and for the first 20 MB and 10 MB, respectively, for 16 Mbps service.

G. Bonding & Insurance

DRAFT

CABLE TELEVISION FRANCHISE BOND



Bond No. 04013062361981

KNOW ALL MEN BY THESE PRESENTS, That we, COMCAST CABLEVISION OF MONMOUTH COUNTY, INC. as Principal and UNITED STATES FIDELITY AND GUARANTY COMPANY, a corporation organized and existing under the laws of the State of Maryland, as Surety, are held and firmly bound unto BOROUGH OF EATONTOWN, NEW JERSEY as Obligee in the sum of Twenty Five Thousand and 00/100 Dollars (\$25,000.00), lawful money of the United States of America, for the payment of which sum the Principal and the Surety bind themselves, their successors and assigns, jointly and severally, firmly by these presents.

WHEREAS, the Principal has entered into a written agreement (hereinafter called the "Agreement") with the Obligee dated 1996, wherein the Obligee has granted a franchise to the Principal to use its public streets and places to transmit and distribute electrical impulses through an open line-coaxial antenna system located therein; and wherein the Principal has agreed to faithfully perform all of the obligations as detailed in the Agreement, which is hereby referred to and made a part hereof as is fully set forth herein;

NOW, THEREFORE, the condition of this obligation is such that if the Principal shall well and truly keep all the terms and conditions as outlined in said Agreement, then this obligation shall be null and void; otherwise to remain in full force and effect.

THIS BOND is executed by the Principal and Surety and accepted by the Obligee subject to the following conditions:

- 1. Regardless of the number of renewals issued extending the term of this Bond, the liability of the Surety shall not be cumulative and in no event shall the aggregate liability of the Surety exceed the sum of \$25,000.00
2. The Surety has the right to terminate this Bond provided it notifies the Obligee, by registered mail, at least Thirty (30) days in advance. All claim and legal proceedings against the Bond shall be brought in the name of the Obligee and all rights of recovery against the Bond shall cease and terminate unless legal proceedings shall have been commenced within twelve (12) months following the expiration and termination of the Bond.

The effective date of this bond is 12/30/1996

SIGNED, SEALED AND DATED this 18th day of December, 1996

COMCAST CABLEVISION OF MONMOUTH COUNTY, INC. (Principal)

By: Joseph J. Antonucci

This bond replaces Bond Number BLZ1558298 written with The Hanover Insurance Company

UNITED STATES FIDELITY AND GUARANTY COMPANY (Surety)

By: Patricia Thurmond Attorney in Fact

Countersigned By: Resident Agent

DRAFT



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
12/29/2010

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER MARSH USA INC. TWO LOGAN SQUARE PHILADELPHIA, PA 19103-2797 Attn: Comcast.Certs@marsh.com Fax: 212-948-0360		CONTACT NAME: PHONE (A/C, No, Ext): FAX (A/C, No): E-MAIL ADDRESS: PRODUCER CUSTOMER ID #:	
05194 -ALL-GAWU-10-11 COM EATON NJ NO NO		INSURER(S) AFFORDING COVERAGE	
INSURED COMCAST OF MONMOUTH COUNTY, LLC 403 SOUTH STREET EATONTOWN, NJ 07724		INSURER A: ACE American Insurance Company	NAIC # 22667
		INSURER B: ACE Property And Casualty Ins Co	20699
		INSURER C: Indemnity Ins Co Of North America	43575
		INSURER D:	
		INSURER E:	
		INSURER F:	

COVERAGES **CERTIFICATE NUMBER:** CLE-002809478-26 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR (INSR WVD)	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY					EACH OCCURRENCE \$ 4,900,000
	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY		XSL G25621699	12/01/2010	12/01/2011	DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 4,900,000
	<input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR					MED EXP (Any one person) \$ 10,000
	<input checked="" type="checkbox"/> \$100,000 SIR					PERSONAL & ADV INJURY \$ 4,900,000
	GEN'L AGGREGATE LIMIT APPLIES PER:					GENERAL AGGREGATE \$ 25,000,000
	<input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC					PRODUCTS - COMP/OP AGG \$ 6,000,000
A	AUTOMOBILE LIABILITY					COMBINED SINGLE LIMIT (Ea accident) \$ 10,000,000
	<input checked="" type="checkbox"/> ANY AUTO		ISA H08631293	12/01/2010	12/01/2011	BODILY INJURY (Per person) \$
	<input type="checkbox"/> ALL OWNED AUTOS					BODILY INJURY (Per accident) \$
	<input type="checkbox"/> SCHEDULED AUTOS					PROPERTY DAMAGE (Per accident) \$
	<input type="checkbox"/> HIRED AUTOS					\$
	<input type="checkbox"/> NON-OWNED AUTOS					\$
B	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR					EACH OCCURRENCE \$ 5,000,000
	<input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE		XOO G24675313	12/01/2010	12/01/2011	AGGREGATE \$ 5,000,000
	<input type="checkbox"/> DEDUCTIBLE					\$
	<input type="checkbox"/> RETENTION \$					\$
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY					<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER
	<input type="checkbox"/> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	Y/N	WLRC46142287 (AOS)	12/01/2010	12/01/2011	E.L. EACH ACCIDENT \$ 2,000,000
	<input type="checkbox"/> If yes, describe under DESCRIPTION OF OPERATIONS below	N/A	WLRC46142263 (CA)	12/01/2010	12/01/2011	E.L. DISEASE - EA EMPLOYEE \$ 2,000,000
			WLRC46142275 (MN)	12/01/2010	12/01/2011	E.L. DISEASE - POLICY LIMIT \$ 2,000,000
			SCFC46142299 (WI)	12/01/2010	12/01/2011	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
 CERTIFICATE HOLDER IS INCLUDED AS ADDITIONAL INSURED AS RESPECTS THE GENERAL LIABILITY POLICY, WHERE REQUIRED BY WRITTEN CONTRACT WITH THE NAMED INSURED. \$100,000 PER OCCURRENCE SELF INSURED RETENTION APPLIES ONLY TO THE ABOVE GENERAL LIABILITY POLICY.

CERTIFICATE HOLDER BOROUGH OF EATONTOWN 47 BROAD STREET EATONTOWN, NJ 07724	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE of Marsh USA Inc. Donna Clampitt <i>Donna Clampitt</i>
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H. Annual Notice

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Comcast of Monmouth County, LLC

9568/166 2/11

EQUIPMENT COMPATIBILITY:

As part of Comcast's effort to keep our customers informed, we are pleased to provide the following important information regarding the equipment that you use to receive cable television service, and to help you resolve any technical problems between the equipment that we provide and your own video equipment.

1. TELEVISIONS AND VCR COMPATIBILITY

Many newer television sets and video cassette recorders (VCRs) are labeled "cable ready." Typically, a cable ready television or VCR is one which, when connected directly to cable service, can receive all unscrambled, non-premium channels (premium channels include such channels as HBO and Showtime). Older televisions and VCRs are more likely to be non-cable ready, which means they generally receive only some numbered channels (usually channels 2-13). Even if you have an older television or VCR that was advertised as being "cable ready" or "cable compatible," the equipment may not perform as expected when connected directly to our cable system. This is because there previously were no standards applicable in television set manufacturers governing the reception of cable channels. According to new federal regulations, televisions and VCRs sold in the United States as of July 1997 cannot be called "cable ready" or "cable compatible" unless they comply with the technical requirements adopted by the FCC, including the ability to properly tune cable channels. Existing equipment may meet some but not all of these standards, and connecting our cable service directly to such equipment may cause signal degradation or interference. If you are not sure whether your television or VCR is "cable ready," you should review the equipment manual and instructions, or contact the manufacturer.

If your equipment is not fully cable ready, you can still receive standard cable channels offering non-scrambled or non-encrypted programming by renting or purchasing a single set-top converter without descrambling or decryption capabilities. For a low monthly fee, we rent out to subscribers set-top converters that are compatible with the services you purchase from us. You may also purchase set-top converters at electronic stores or other retail outlets in your area.

2. COMPATIBILITY OF SET-TOP CONVERTER DEVICES

Many subscribers currently rent or own set-top converters to receive our cable services. Because a set-top converter functions as the channel tuner on your television or VCR, it may prevent you from using some of the special features and functions of your television or VCR. For example, you may not be able to view one program while recording another, record two or more consecutive programs that appear on different channels, use advanced picture generation and display features such as "picture-in-picture," channel review or use other features that necessitate channel selection by the television set or VCR. Some of these problems may be resolved by use of A/B switches, signal splitters, and/or other supplemental equipment that can be purchased from Comcast or at electronics stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues.

In order to enable you to utilize special features which your television and VCR may have, we will make available, upon your request, equipment which will allow for simultaneous reception of two or more scrambled or encrypted signals and for tuning to alternative channels on a pre-programmed schedule. This equipment could include, for example, set-top converters and multiple descrambler/decoders and/or timers (or if such devices are not available, multiple set-top devices will be provided), and signal bypass switches.

If you plan to purchase cable services that we scramble or encrypt, such as premium, pay-per-view or digital services, you should make sure that any set-top converter, or navigation device or digital cable ready television (which can receive digital cable services using a device that we must provide called a CableCARD in place of a converter) that you purchase from a retail outlet is compatible with our system. Note: CableCARDs will not support two-way, interactive services such as ON DEMAND, pay-per-view and the Comcast interactive program guide. Sets capable of supporting two-way services will be available in the future, and Comcast is committed to supporting that technology when it becomes available.

Upon your request, we will provide you with the necessary technical parameters necessary for any set-top converter rented or acquired from retail outlets to operate with our cable system. If you see advertisements for set-top converters that have descramblers in them, you should understand that these devices may be illegal to use. Because of the need to protect our scrambled services, we will not authorize the use of any converter/descrambler which does not conform to all required signal security specifications. People who use illegal set-top converters/descramblers or CableCARDs may be subject to prosecution for the theft of cable service. It is unlawful to alter or tamper with any device belonging to a cable operator in order to receive, intercept, or assist in receiving or intercepting, any communications service offered over a cable system. People who take such actions may be subject to fines and/or imprisonment.

3. REMOTE CONTROL UNITS

Comcast rents and/or sells remote control units at a nominal fee to subscribers to access set-top converter features remotely. Currently, Comcast provides subscribers with Scientific Atlantic 4250C, 2100, 3100, 2200, 3200, 8300C, 3100HD, 3250HD, 4250HDC, 8300HDC, 8300HD, Cisco RRG 100, Cisco RRG 150, Cisco RRG 200 and Pace uDTA set-top converters with compatible remote control units. Although Comcast rents its remote control units at a nominal fee, subscribers may purchase compatible remote control units at local electronics stores or other retail outlets. A representative list of compatible remote control models currently available from local retailers include: Sony RMV402, RCA RCU660WMS and Philips PHLPMDV8. A list of additional compatible remote control units may be obtained from your local Comcast office.

Although these remote control units are compatible with the set-top converters that we currently offer, these remote control units may not be functional if Comcast changes the type of converter it offers to subscribers. Should you have any questions regarding whether a particular remote control unit would be compatible with our video equipment, please contact us.

COMPANY OWNED EQUIPMENT

The set-top converter and all other equipment provided by Comcast in your home to receive Comcast services is solely the property of Comcast. Failure to return any equipment provided by Comcast, including the set-top converter and/or remote control unit upon termination of service will result in replacement charges being applied to your account. The same charges apply if Comcast's equipment is lost, stolen or destroyed. The set-top converter, other equipment and cable wires supplied by Comcast are not assignable or otherwise transferable by you. Repair cost for equipment returned damaged will be estimated and billed accordingly pursuant to N.J.A.C. 14:18-3.23. If you are concerned about our charges relative to the above, you may refer the matter to the complaint officer for your municipality designated on the reverse side.

AVAILABILITY OF BROADCAST SIGNALS ON ADDITIONAL OUTLETS

You may install your own additional cable outlets without contacting us. If you choose to connect additional outlets yourself, please be aware that some of the following broadcast channels may not be available without either a cable ready TV set, a digital ready television, a converter box or a CableCARD: WPXN-AN, WNYE-AN, WFUT-AN, WNJU-AN, WMBC-AN, WNJN-AN, WABC-NEWS, WFME-SD, WNBC-NY, WNBC-SPORT, WPIX-THIS, WPIX-ESTRELLA, WNET-KID, WNET-VME, WNJN-NJN1, WNJN-NJN2. (Not all channels available in all areas.) If you need instructions concerning the installation or additional equipment to receive the service, please call Customer Service at the number for your area listed on the reverse side.

INSTALLATION AND SERVICE POLICIES

Standard installations are generally completed within seven (7) business days. If you initiate a change in the services you receive, you may be subject to the applicable installation or change of service charge. You can obtain additional information about our current services, fees and prices by calling Customer Service at the number for your area listed on the reverse side. A list of our services and charges is provided to our customers annually in a mailing or bill insert.

If you experience a problem with picture or signal quality, you should review your television and/or VCR owner's manual for proper adjustment. If the problem does not clear up, please call the Customer Service number for your area listed on the reverse side and describe the problem to a customer service representative. In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment. If we remain unable to correct the problem, you will be notified of this fact and the reason why. If you are dissatisfied with our resolution of your service problem, you may contact the local franchising authority listed on the reverse side.

INSTRUCTIONS ON CABLE USE

If after reviewing our Welcome Kit, you still have questions regarding use of your cable services, please call Customer Service at the number for your area listed on the reverse side.

MOVING

Before you move, please call us at the local customer service number for your area listed on the reverse side. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home if your new home is in our service area.

IDENTIFICATION

Our employees and designated contractors are required to carry a photo-identification card while working. Feel free to ask for identification from anyone who claims to be our employee or representative.

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OTHER SERVICES AND INFORMATION

In addition to our Limited Basic and Expanded Service, we also offer optional video and audio programming services, including individual premium channels (HBO, Cinemax, Showtime, Starz and The Movie Channel (TMC)) and pay-per-view services which deliver individual movies, sporting events and special events.

We also offer Digital Service packages and High Speed Cable Modem Service in selected service areas where our cable plant has been rebuilt or upgraded. For some optional services you must have a compatible addressable converter or a cable modem. Please call us at 1-800-COMCAST to talk to one of our customer service representatives about our products and services, or go to our Internet website, www.comcast.com to see the latest information on our services.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 1-800-COMCAST to talk to one of our customer service representatives for further information.

OUTAGE CREDIT AVAILABILITY POLICY/LIABILITY OF COMPANY

In accordance with the Regulations of the Office of Cable Television, N.J.A.C. 14:18-3.5, the Company will credit subscribers for outages as follows:

An outage is the total loss of the audio and visual portion of any Service, not caused by the Customer, for which the Customer pays a separate charge and which affects the Company's distribution equipment. For outages lasting six (6) to twenty four (24) hours, the Customer will receive a one day credit, based on the Customer's monthly rate for the affected Service. For outages lasting more than 24 hours, subscribers will receive a credit for each calendar day (or part of a calendar day if greater than six hours) based upon the subscriber's monthly rate for the affected service, during which such service is unavailable. No credit will be given if restoration of Service within six hours cannot be accomplished due to factors beyond the Company's control, provided that the Company restores the Service within six (6) hours after restoration of the Service becomes practicable. If a loss of service lasts at least 24 hours and is not the result of an outage, the Company will credit the subscriber for one day of service for each 24-hour period, based upon the subscriber's monthly rate for the affected service, during which such service is unavailable.

EXCEPT AND UNLESS SPECIFICALLY PROVIDED OTHERWISE BY LAW, SUCH CREDIT SHALL BE THE CUSTOMER'S SOLE REMEDY FOR AN INTERRUPTION OF SERVICE. THE CUSTOMER MUST REQUEST SUCH CREDIT BY PHONE OR IN WRITING TO THE COMPANY OR THEIR DESIGNATED COMPLAINT OFFICER WITHIN THIRTY (30) DAYS OF THE OUTAGE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.

SERVICE COMPLAINT PROCEDURES

As a customer, should you have a disputed matter, please call Customer Service at the number for your area listed below or at our toll-free telephone number 1-800-COMCAST which is available 24 hours a day, seven days a week. You can also visit us or write us at your local business office listed below. If the problem cannot first be resolved with Comcast, you may take further action through the complaint officer for your municipality designated below. All unresolved complaints should be submitted in writing; you will receive notification of your complaint status within 30 days.

To Call Us

Monmouth County Area
(732) 542-7603
Hazel Area
(732) 739-3100

To Write To Us

Comcast of Monmouth County
403 South Street
Eatontown, NJ 07724

UNLESS YOUR TOWN IS LISTED BELOW, YOUR OFFICIAL MUNICIPAL COMPLAINT OFFICER IS THE OFFICE OF CABLE TELEVISION, NJ BOARD OF PUBLIC UTILITIES

To Reach The NJ Board Of Public Utilities

NJ Board of Public Utilities (BPU)
Office of Cable Television
2 Gateway Center, Suite 801
Newark, NJ 07102
(800) 624-8331
(973) 648-2670

MUNICIPALITIES WITH LOCAL COMPLAINT OFFICERS

These municipalities have their own complaint officers for cable. Residents of these municipalities should file complaints with the appropriate address:

- | | | | |
|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| • Fort Monmouth
(732) 532-9604
P.O. Box 69
Russell Hill
Bldg 286, Room 123
Fort Monmouth, NJ 07703 | • Little Silver
(732) 842-2400
Borough Administrator
Borough Hall
480 Prospect Avenue
Little Silver, NJ 07739 | • Monmouth Beach
(732) 229-2204
Municipal Clerk
22 Beach Road
Monmouth Beach, NJ 07750 | • Shrewsbury Borough
(732) 741-4200
Borough Clerk
P.O. Box 7420
419 Sycamore Avenue
Shrewsbury, NJ 07702 |
|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|

Comcast sincerely hopes that you will give our office the opportunity to satisfy any complaint. It is our goal to provide our customers with the best service possible. Thank you for your continued support.

FREE PREVIEWS

During the course of the year, we may offer a "Free Preview" of a premium channel. If you find any of the programming objectionable, you may call us and we will block out the Free Preview channel.

CALL BEFORE YOU DIG

New Jersey Law requires you to call 1-800-272-1000 or the abbreviated dialing code 811 three days prior to digging. This prevents damage to cable or underground utility lines.

SENIOR CITIZEN/DISABLED DISCOUNT

A discount is available to residents who meet the requirements specified in N.J.S.A. 48:5A-11.2 and N.J.A.C.14:18-3.20 and are paying Comcast for Limited Basic Service. (Discount is not available to bulk customer accounts.)

NOTICE OF AVAILABILITY OF HEARING IMPAIRED DEVICES

Special devices for the hearing impaired to receive closed-captioned programming may be purchased from and installed by Comcast. For additional information, please call Customer Service at the number for your area listed above. (N.J.A.C. 14:18-3.14(a)2)

"PARENTAL LOCKOUT" FEATURE AVAILABLE ON CONVERTERS

As a Comcast customer, you can "lock-out" selected channels from viewing with a feature on some of our converter boxes. If you would like more information on how to program this feature, or on availability and charges for the converter box, please call Customer Service.

SERVICE TERMINATION NOTICES, DESIGNATION OF 3RD PARTY

In accordance with N.J.S.A. 48:5A-36.1, you have the right to designate a third party to receive a copy of any notice we send to you regarding the disconnection of your Comcast cable television service. If at any time you wish to designate a third party to receive these notices, you will need to notify us in writing at:

Comcast of Monmouth County
403 South Street
Eatontown, NJ 07724

Your letter must include the following information:

- Your name as it appears on your bill, your address, telephone number and your Comcast cable account number;
- The following statement: "I hereby designate <Name of Third Party> to receive a copy of any notice you send to me regarding the disconnection of my Comcast cable television service.";
- The name and mailing address including zip code of the person you are designating;
- The following statement: "I _____ <Name of Third Party> by signing below agree to accept copies of the notices regarding the disconnection of _____ <Name of Customer> Comcast cable television service."

PLEASE NOTE: Both you and the person that you designate to receive these notices must sign the letter. If your letter is not signed by the person you designate, we cannot send the notices to them. Please allow ten business days from the date we receive your letter to process your request. If at any time you no longer wish us to send the notices to a third party, please notify us in writing at the same address provided above. If you have any questions regarding this notice, please contact us at 1-800-COMCAST.

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